



h6315 Guide



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Or write:

T-Mobile Customer Care

PO Box 37380

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www.t-mobile.com

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Getting Help

This Welcome Guide provides you with introductory information to get you started, but much more information is available.

- **HP iPAQ Pocket PC Users Manual on the Companion CD**
- **Microsoft Pocket PC Web site** (<http://www.microsoft.com/mobile>)
- **Help on the IPAQ Pocket PC**
To access Help, tap **Start > Help**.
- **T-Mobile Customer Care**

T-Mobile's Customer Care center offers responsive and knowledgeable customer support 24 hours a day, seven days a week. We invite you to visit www.t-mobile.com or www.t-mobile.com/hotspot/ for product information and tips.

General Questions

Our Customer Care team can assist in many things including service activation, billing, GSM/GPRS coverage information, voicemail, and feature addition. Just dial **1-800-937-8997** or **611** on your Pocket PC.

T-Mobile HotSpot (Wi-Fi) Questions

To get support for your T-Mobile HotSpot service and general Wi-Fi needs, please contact our T-Mobile HotSpot Customer Service team directly at **1-877-822-SPOT**.

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Welcome to T-Mobile

With your new HP iPAQ h6315 Pocket PC and T-Mobile's service package, you get the freedom of reliable voice and broadband connectivity in many locations nationwide. We know you are eager to activate your service, but please take a few minutes first to read this guide.

Your T-Mobile package includes:

HP iPAQ h6315 Pocket PC

T-Mobile Subscriber Identity Module (SIM) card

Removable, rechargeable battery

Single wired earbud

Carrying case

Removable thumb keyboard

USB synchronization cradle and charger with separate high-capacity battery charging slot

AC adapter

HP iPAQ Pocket PC Companion CD with users guide and software

Warranty documentation

Welcome Guide

How Do I Guide

IMPORTANT NOTE: By using T-Mobile service, you acknowledge that you have read and agreed to the terms and conditions of the Service Agreement.

Introducing Your HP iPAQ h6315 Pocket PC

Your HP iPAQ h6315 Pocket PC is a Microsoft® Windows® powered Pocket PC that integrates GSM / GPRS, Wi-Fi, and Bluetooth wireless technology to give you high-speed wireless voice and data connectivity at home, at work, and on the go.

Specifications:

Connectivity	GSM / GPRS (850, 900, 1800, 1900 MHz), Wi-Fi, Bluetooth, Infrared, and USB
Operating System	Microsoft Windows Mobile 2003 software for Pocket PC – Phone Edition. Pocket versions of Microsoft software including Outlook, Word, Excel, and Internet Explorer for Pocket PC
Memory	64 MB SDRAM, 64 MB Flash ROM Memory
Power	Removable, rechargeable 1800 mAh Lithium-Ion battery
Display	3.5" Transflective TFT color with LED backlight
Weight and Dimensions	6.7 oz 4.68" x 2.95" x .73"
Camera	Built-in VGA, 640 x 480 resolution, JPEG
HP Applications	HP Image Capture: Application to take digital photographs with the integrated camera HP Image Zone: Application to view images, edit images, and create slide shows iPAQ Backup: Utility for backup and restore user data to main memory, memory card, or iPAQ File Store iPAQ File Store: Non-volatile storage in flash ROM iPAQ Wireless application for managing GSM, GPRS, Wi-Fi, and Bluetooth configuration

You can find information on how to use these software applications in the User Guide and in the Help files on your Pocket PC. The User Guide is on the Companion CD that is included in the box. To access these Help files on your Pocket PC, tap **Start > Help** and then select the desired subject.

Introducing T-Mobile Features and Services

Voice

The following voice features are available to you:

- Caller ID
- *Call waiting and call hold
- *Conference calling
- *Call forwarding (Calls that are forwarded to numbers outside the local calling area are charged long distance rates.)

* NOTE: Airtime rates apply for all completed calls. Your phone can process more than 1 call at a time. Certain calls or features involve multiple calls and you are charged separately for each call.

The following voice services are available to you:

- Local calling (Dial the seven-digit number. Some local calls may require 10-digit dialing.)
- Long-distance calling (Dial 1 + area code + seven-digit number.)
- International calling (dial 011 + country code + number.)
Call T-Mobile Customer Care at 1-800-937-8997 to set up international calling. See <http://www.t-mobile.com/international/coverage.asp> for international services.

Calls made in any T-Mobile coverage area, including 911 calls, may not always be completed due to factors such as weather conditions, terrain, and equipment limitations (the stronger the radio signal, the better the call quality—the higher the column on the right side of the Pocket PC display, the stronger the signal at your location).

You can use your Pocket PC to access 911 Emergency Service while you are on a call. You can access 911 even if you DO NOT have a SIM card in the Pocket PC. All 911 calls are FREE.

VoiceMail

Your Pocket PC has been programmed to forward calls when your line is busy or when you are not available. T-Mobile's VoiceMail system offers your caller the option to record a voice message that you can play back at your convenience or to send a numeric page to your Pocket PC. While roaming internationally, unanswered calls forwarded to voicemail, while your phone is on, may be charged as 2 calls at WorldClass rates.

T-Mobile Internet (GPRS) and T-Mobile HotSpot (Wi-Fi)

T-Mobile Internet gives you wireless access to the Internet in many locations across the country and in more than 50 countries worldwide (where T-Mobile coverage is available and where T-Mobile has roaming agreements in place). To browse the Web on your Pocket PC, tap **Start > Internet Explorer** to open the browser and enter the Web site address in the address bar.

T-Mobile HotSpot provides access to a high-speed Wi-Fi network in convenient locations across the U.S., such as airports, coffeehouses, bookstores, universities, and more. It is great for e-mail, Web browsing, and other high-bandwidth applications. Visit <http://t-mobile.com/hotspot> for a complete list of T-Mobile HotSpot locations. To turn on your Wi-Fi radio, tap **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon. See the **Connecting to T-Mobile HotSpot (Wi-Fi)** section in this guide for more information.

NOTE: To be able to access the Internet on your Pocket PC, you must sign up for T-Mobile Internet and/or T-Mobile HotSpot service. Inform your T-Mobile Activations representative that you want to sign up for T-Mobile Internet and/or T-Mobile HotSpot when activating service with T-Mobile. See the *Activating Service* section in this guide for more information.

My E-mail

With the My E-mail service from T-Mobile, you can access your work e-mail and your personal POP3 e-mail account(s) through the Inbox on your Pocket PC. You will be able to read, compose, and reply to e-mail messages whenever and wherever you are. See the **Introducing My E-Mail Service** section in this guide for more information.

Text Messaging (or SMS)

Text Messaging allows you to send, receive, and reply to short text messages using your Pocket PC. Messages may be sent to and from mobile phones and devices that support text messaging.

Picture Messaging (or MMS)

Picture Messaging allows you to send and receive picture messages. You can take pictures using the Pocket PC's integrated camera and send them to family and friends. See the Using the Camera section in this guide for information on how to take and send picture messages.

NOTE: You may be charged for using Picture Messaging depending on your rate plan.

Instant Messaging (IM)

Your Pocket PC comes with Instant Messaging (IM) applications pre-installed for your convenience. To access these programs, tap **Start > Instant Messaging** and then tap the IM program you want to use. Your normal screen name and password work just as they would on any computer connected to the Internet.

NOTE: When using Mobile Instant Messaging on your HP iPAQ h6315 Pocket PC please be aware that you may incur additional charges for usage over T-Mobile Wireless Internet, T-Mobile HotSpot, and/or other Personal or Corporate Wi-Fi networks. Usage for this service is identified as text messaging (SMS) usage on your bill — text messaging (SMS) usage and applicable overage rates may apply. For specific text messaging (SMS) Usage information, please consult on your Price Plan for more information.

International Service

You can access the Internet and make calls using your Pocket PC while abroad. To take advantage of this service, you must first visit <http://www.t-mobile.com/international> or contact Customer Care at 1-800-937-8997 to activate international calling features. Inform the representative that you want to use T-Mobile service (voice and data) internationally. The representative will add the service to your account at no charge. See the **Activating Service** section in this guide for more information. To use your Pocket PC while abroad, tap **Start > Settings > Phone Band** and then tap **Europe, Asia (900 / 1800)**.

NOTE: Additional fees may apply. Countries that support international wireless Internet roaming may not be the same as countries that support international voice roaming. Please refer to <http://www.t-mobile.com/international/> for information on world-class Internet service.

Introducing Your T-Mobile Subscriber Identity Module (SIM) Card

The SIM card contains a computer chip that identifies you to the wireless network and contains information such as your phone number, service and registration information, and contact information, as well as the memory to store speed dial numbers and text messages that you receive. The voice and T-Mobile Internet features of your Pocket PC will not work without the SIM card, except for dialing 911 and for when connecting to Wi-Fi. We recommend that you ALWAYS leave your SIM card in your device. If you must remove the SIM card, you should first turn off your device.

If you have purchased your Pocket PC from an authorized T-Mobile retailer, then the SIM card is already in your device. See the **Inserting Your T-Mobile SIM Card** section in this guide for information on how to insert the SIM.

Introducing Your Personal Identification Number (PIN)

Your SIM card comes configured with a PIN to lock it against unauthorized use. The default PIN code is 1234. Enter this default code if your Pocket PC prompts you. You can create your own PIN when you activate your SIM card.

You have up to three attempts to enter the correct PIN and unlock your SIM card. If you fail to do so, your SIM card will be locked. You will need to call Customer Care at 1-800-937-8997 for a code to unlock your SIM card and reset your PIN.

While your PIN can be disabled after you activate your service, for security reasons we recommend that you keep it enabled. When enabled, you must enter your PIN every time you turn on your Pocket PC. If your Pocket PC is ever stolen, this will act as a safeguard against fraudulent use.

Activating Service

Follow these steps to activate service if your service has not been activated. The T-Mobile Activations Representative will set up your service and assign your mobile number. It takes about 20 minutes to activate voice service and may take up to 24 hours to activate data service. Business and government accounts may take additional time to activate. By activating service, you acknowledge that you have read and agreed to the Terms and Conditions of the Service Agreement.

1. Have your Service Agreement and the following information ready:

- Your name, home address, home phone, preferred billing address

NOTE: For business and government accounts, your Activations Representative will also require your physical address, company name or government agency name, and the tax ID.

- Social Security number, current driver's license number, and date of birth for credit-check purposes
- Model number of your Pocket PC (HP iPAQ h6315)
- SIM serial number that is located on the back of the SIM card
- IMEI number that is located on the label under the battery
- Agent code (found on your Service Agreement)
- Your choice of T-Mobile rate plans and services

2. Call Customer Care at 1-800-464-8662 from a landline phone. Your Activations representative will help you set up your service.

Getting to Know Your HP iPAQ h6315 Pocket PC

Front Panel Components



- 1 Speaker
- 2 * Phone LED indicator
- 3 ** Bluetooth LED indicator
- 4 Wi-Fi LED indicator
- 5 Power key
- 6 Volume up key
- 7 Volume down key
- 8 SD / MMC card slot
- 9 Digital camera key
- 10 Inbox key
- 11 Phone (hang up / end) key
- 12 Five-way navigation key
- 13 Phone answer / send key
- 14 Contacts key
- 15 Microphone
- 16 Reset key
- 17 Voice record key
- 18 Headset jack
- 19 Antenna

* Phone LED Indicators:

- Blinking green indicates phone is on and phone connection is active.
- Blinking amber indicates phone is on but phone connection is NOT active.
- LED off indicates the phone is off

** Bluetooth LED Indicators:

- Blinking blue indicates Bluetooth is on.
- LED off indicates Bluetooth is off.

Back Panel Components



- 1 Hands free speaker
- 2 Removable battery
- 3 Battery lock
- 4 Battery latch
- 5 Camera lens
- 6 Stylus

Bottom Panel Components



- 1 Charging / communications port

Cradle Components



- 1 Pocket PC compartment
- 2 Spare battery compartment
- 3 AC adapter connector
- 4 Spare battery LED indicator

Keyboard Components



- 1 Microphone
- 2 Green (answer / send) key
- 3 Red phone (hang up / end) key
- 4 Inbox key
- 5 Contacts key

The keyboard is a convenient, portable input device for your Pocket PC. The keyboard does not require batteries and uses a very small amount of power supplied by the device. Note that you must first enable the keyboard before you can use it.

To enable the keyboard:

1. Tap **Start > Settings > System > iPAQ keyboard**.
2. Select the **Enable Keyboard** check box.

To connect the keyboard to your iPAQ Pocket PC:

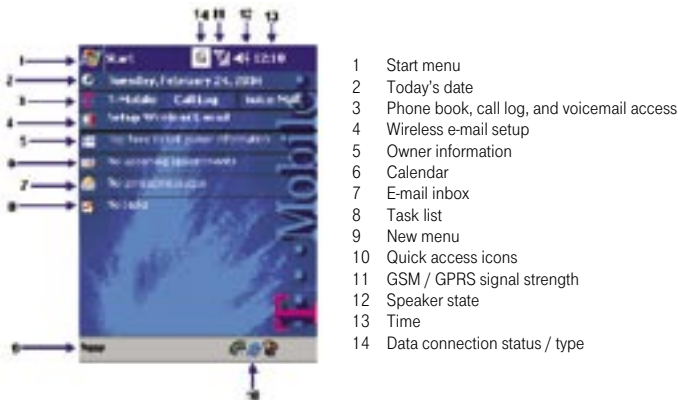
1. Line up the guides on the bottom of the keyboard with the holes on the bottom of the Pocket PC.
2. Slide the Pocket PC into the keyboard until it is firmly seated.

To disconnect the keyboard from your Pocket PC:

1. Press the buttons on the side of the keyboard.
2. Pull the Pocket PC from the keyboard.

Today Screen

When you first power on your Pocket PC, you will see the Today screen. Use the Today screen to view owner information, appointments, unread and unsent messages, and tasks that need to be completed.



Navigation Bar

The Navigation bar is located at the top of the screen. It displays active programs and current time and allows you to close the screens. Use the Start menu to open applications.

Command Bar

The Command bar is located at the bottom of the screen. Use the command bar to perform tasks.

Navigation

















Your Pocket PC comes with a stylus used for navigation. You can perform three basic functions with the stylus:

- **TAP:** Lightly touch the screen with the stylus to select or open items. Lift the stylus after you tap an item.
- **DRAG:** Place the point of the stylus on the screen and drag an item across the screen without lifting the stylus. Lift the stylus when you have completed the dragging.
- **TAP and HOLD:** Lightly touch the screen and hold the stylus for a short time until a menu displays.

To prevent damage to your Pocket PC, never use any device on the screen other than the stylus that comes with your device. If you lose or break the stylus, you can order replacements from www.hp.com/go/iPAQaccessories.

Status Indicators

NOTE: See the User Guide for more information on status and LED indicators.

	No data connection available		No voice connection. Phone is off.
	GPRS available but not connected		Phone is on
	GPRS connected		Speaker is on
	Synchronizing data over GPRS		Speaker is off in mute position
	Wi-Fi on but not connected		Battery power is low
	Wi-Fi connected		Battery power is very low
	Synchronizing data over Wi-Fi		E-mail, text message, or picture message received
	Synchronizing over other connection type		Other connection type

Setting Up Your HP iPAQ h6315 Pocket PC

Now that you have been introduced, it is time to set up your Pocket PC.

Inserting Your T-Mobile SIM Card

NOTE: If the battery is already installed, you must remove it before inserting the SIM card.

1. On the back of the Pocket PC, push the SIM tray to the right (1) to unlock and lift up (2) to open.
2. Insert the SIM card into the SIM slot by aligning the notched corner on the card with the notched corner in the SIM tray (3).
3. Press the SIM tray (with the SIM card inserted) down into the SIM slot and lock it into place by sliding the tray to the left.



Inserting the Battery

1. Insert the two tabs (1) on the top of the battery into the two latches on the back of the Pocket PC.
2. Snap the bottom of the battery into place (2).
3. Insert the stylus into the battery lock and slide the lock to the left (green locked position).

IMPORTANT: The battery lock must be in the green locked position for the Pocket PC to operate. If you do not lock the battery, you will not be able to power on the Pocket PC.



To see how much battery power there is on your Pocket PC, refer to the battery indicator located at **Start > Settings > System tab > Power**.

Charging Your Battery Using the Cradle

Connect one end of the AC adapter to the cradle and connect the other end to an electrical outlet to charge. Insert the Pocket PC into the cradle with the screen facing the front of the cradle and the Charging / Communications port facing down. It takes about four hours to fully charge.



Charging Your Battery Using the AC Adapter

1. Connect the AC adapter plug into the AC charger adapter (1).
2. Insert the AC adapter into an electrical outlet (2).
3. Insert the AC charger adapter into the Charging / Communications port on the bottom of the Pocket PC (3).



Turning On the Pocket PC

To turn on the Pocket PC, use a finger to press the Power key on the top, right corner of the device.

IMPORTANT: The battery lock must be in the green locked position to turn on the Pocket PC. If you do not lock the battery, you will not be able to power on the Pocket PC.

CAUTION: Using the stylus to press the Power key could damage the Power key.



Setting up the Screen

The first time you turn on your Pocket PC, you will be prompted to align your screen, followed by a short tutorial on how to select items on the screen. Follow instructions on the screen to complete the tutorial. When done, you will see the Today screen.

Synchronizing with Your Personal Computer

IMPORTANT: For synchronization to work properly, install Microsoft ActiveSync from the Companion CD onto your computer before connecting your Pocket PC to your computer.

ActiveSync is a synchronization program that resides on your personal computer (after you install it). When your Pocket PC is placed in the connected desktop cradle, it synchronizes with ActiveSync. Use ActiveSync to:

- Synchronize your calendar, tasks, contacts, e-mail messages, and favorite Web content between your Pocket PC and your personal computer.
- Copy files between your Pocket PC and your computer.
- Install applications on your Pocket PC.
- Back up and restore device information.

To synchronize your Pocket PC with your personal computer:

1. Locate the Pocket PC Companion CD.
2. Insert the Companion CD into the CD tray on your personal computer.
3. After the introductory screen displays, click the **Start Here** tab to display the downloadable software.
4. Install Microsoft Outlook from the Companion CD to your personal computer if you do not already have it installed.

NOTE: To synchronize your calendar, tasks, contacts, and e-mail with your Pocket PC, you must have Microsoft Outlook 98 or later installed on your personal computer. Microsoft Outlook Express does not work with Pocket PC and ActiveSync.

5. Install ActiveSync 3.7.1 (or a later version) from the Companion CD onto your personal computer.
6. Connect your Pocket PC to your personal computer:
 - a. Connect the USB connector on the cradle to the USB port on your computer (1) and insert the Pocket PC in the desktop cradle (2).
 - b. Connect one end of the AC adapter (3) to the cradle and connect the other end to an electrical outlet to charge the unit. It takes about four hours to fully charge the unit.



7. Follow the ActiveSync instructions on your personal computer to establish a connection between your Pocket PC and your personal computer.

NOTE: If you are using the My Email service you should disable the synchronization of your inbox. Follow the ActiveSync instructions until you get to "Select Synchronization Settings". To disable clear the check box for the Inbox.

Backing Up Data on the Pocket PC

Your Pocket PC comes with the iPAQ Backup application that saves your data in a backup file. You may designate a file name and a location for the file to be saved. iPAQ Backup can store data to a memory card, main memory, or the iPAQ File store folder. Close all programs on your Pocket PC before backing up or restoring your information.

To back up or to restore data using iPAQ Backup:


1. Tap **Start > Programs > iPAQ Backup**.
2. Tap **Options > Switch to Advanced Mode** and select the files and folders to be backed up or restored.
3. Tap the ... box next to File to select the name, location, and folder name for backed-up data.
4. Tap **OK**.
5. Tap the **Backup** or **Restore** button and tap the **Start** button on the next screen.

Making Connections

Your Pocket PC integrates GPRS, Wi-Fi, and Bluetooth wireless technology to give you high-speed wireless voice and data connectivity at home, at work, and on the go. You can connect to:

- T-Mobile's GPRS network to use the phone, e-mail, Text Messaging, and Picture Messaging
- T-Mobile HotSpot (Wi-Fi) network to browse the Internet or to connect to Virtual Private Network (VPN) to access corporate data (Contact your network administrator for assistance on VPN.)
- Bluetooth to transfer information between Bluetooth-enabled devices

Introducing the iPAQ Wireless Manager

The iPAQ Wireless Manager is an interface where you can manage your wireless connections (GPRS, Wi-Fi, and Bluetooth). To access the Manager, tap the **iPAQ Wireless** icon  on the Command bar at the bottom of the screen. See the User Guide for more information on the iPAQ Wireless Manager.

The iPAQ Wireless Manager screen displays the state of your wireless connection:



Green indicates active connection. For example, this indicator means that you are connected to GPRS.





Amber indicates that the connection is available but the connection is NOT active. Your Pocket PC is searching for the network. For example, this indicator means that the Wi-Fi network is available and your Pocket PC is trying to connect to the Wi-Fi network.




Gray with an x indicates that the connection is NOT active. For example, this indicator means that you are not connected to Bluetooth.

Connecting to T-Mobile GPRS Network

Your Pocket PC has been pre-configured to connect to the T-Mobile GPRS network so you do not need to initiate GPRS connection to use. If for some reason you loose your GPRS connection and need to reconnect, you can access the iPAQ Wireless Manager by tapping the **iPAQ Wireless** icon  on the Command bar at the bottom of the screen and tap the **GPRS** icon  to connect.


Connecting to T-Mobile HotSpot (Wi-Fi)

T-Mobile HotSpot provides access to a high-speed Wi-Fi network in convenient locations across the U.S., such as airports, coffeehouses, bookstores, universities, and more. It is great for e-mail, Web browsing, and other high-bandwidth applications. Visit <http://t-mobile.com/hotspot> for a complete list of T-Mobile HotSpot locations.

You can turn on the Wi-Fi radio by tapping **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon . The Wi-Fi screen opens and displays the available Wi-Fi networks. You will see “tmobile” and “tmobile1x” listed as the available Wi-Fi networks in the Networks Detected screen. The tmobile network is an open authentication network for customers who do not have existing T-Mobile Wi-Fi subscriptions. The tmobile1x network provides an extra layer of data encryption. To authenticate to tmobile1x network, you must have an active monthly or annual account subscriptions.

Authenticating to HotSpot network


The tmobile1x network provides higher level of data encryption and security. It operates by encrypting the traffic between the Pocket PC and the T-Mobile access point. It also verifies customers who have valid credentials before allowing them to authenticate to the network. For this reason, customers who have annual or month-to-month accounts in good standing with T-Mobile will find the tmobile1x easy and secure. Perform the following to authenticate in order to access to the network:

1. Tap **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon . The Wi-Fi screen opens displaying the available networks.
2. Tap **tmobile1x** to open the Configure Network Authentication screen.

3. Tap the **1x** page and select the **Use IEEE 802.1x network access control** check box.
4. Enter your username and password. You will then be automatically connected and authenticated to the network.


Authenticating to tmobile HotSpot network

The tmobile open authentication network enables customers who do not have existing accounts with T-Mobile to quickly access our network. Perform the following to authenticate in order to access the network:

1. Tap **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon . The Wi-Fi screen opens displaying the available networks.
2. Tap **tmobile** to connect.
3. Launch your Internet Explorer browser that will take you to the T-Mobile HotSpot login page.
4. At the T-Mobile HotSpot login page, enter your username and password and authenticate. If you need to purchase a DayPass, you can do so from this page as well.

Roaming Wi-Fi Internationally

You can access international Wi-Fi networks using your Pocket PC while abroad. To do this:

1. Tap **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon . The Wi-Fi client will find the available Wi-Fi networks.
2. Tap the network you wish to use and then launch your browser on your Pocket PC. The browser will take you to the login page.

If you select a network that has roaming agreement with T-Mobile, simply enter your username and password to authenticate. Visit <http://t-mobile.com/hotspot/> and select locations for a complete list of T-Mobile HotSpot roaming partners.

If you select a network that DOES NOT have a roaming agreement with T-Mobile, then your browser will take you to the network's login page that will guide you through the process of creating your account. Typically,

Wi-Fi networks in other countries require you to create an account using your credit card. If you do not wish to use your credit card, you may be able to purchase a pre-paid card. These pre-paid cards are widely available in Europe and Asia and are sold wherever cellular pre-paid cards are sold.



NOTE: Countries that support international wireless Internet roaming are not the same as countries that support international voice roaming. Please refer to <http://www.t-mobile.com/international/> for information on WorldClass Internet service.

Connecting to Bluetooth

Your Pocket PC comes with built-in Bluetooth technology that allows for short-range connections and provides fast, reliable, wireless communication. With Bluetooth powered on, you can send information or perform the following tasks wirelessly between two Bluetooth devices, within a range of approximately 10 meters (30 feet):

- Exchange contacts, calendar, and tasks items
- Send or exchange business cards
- Transfer files
- Synchronize with a computer using ActiveSync
- Partner with a Bluetooth-enabled mobile phone and use the mobile phone as a wireless modem
- Connect with other Bluetooth devices (Virtual COM port)
- Print to a Bluetooth printer
- Use a Bluetooth headset
- Create a personal area network (PAN) to chat and play games

Turning On Bluetooth

1. From the Today screen, tap the **iPAQ Wireless** icon  in the Command bar.
2. Tap the **Bluetooth** icon  and then tap the **Manager** box next to Bluetooth.

NOTE: You must turn on Bluetooth before you can select the **Manager** or **Settings** boxes.

Helpful Tip Using Bluetooth

You can adjust your Bluetooth setting on your Pocket PC so that other bluetooth devices CANNOT detect your Pocket PC. To make your Pocket PC invisible to other Bluetooth devices:

1. From the Today Screen, tap **Start > Settings**.
2. Under the Connections tab, tap the **Bluetooth** icon.
3. Under the Accessibility tab, clear the **Allow other devices to connect** check box. This action grays out the options for other devices to discover your Pocket PC.



NOTE: If you want other Bluetooth-enabled devices to connect to your device (all devices or only paired devices), select the **Allow other devices to connect** check box. See the User Guide for more information on Bluetooth.



4. Tap **OK** to save your changes.

Using the Phone


Turning the Phone On and Off

You can turn the phone on or off while keeping your Pocket PC turned on. To turn on your phone, press and hold the red key  on the front of the Pocket PC. To turn off your phone, press and hold the red key  again.

Making a Phone Call from the Phone Keypad




1. Press the green key  to open the phone keypad.



2. Tap the phone number on the screen.
3. Tap  to initiate the call.


Making a Phone Call from the Contacts List

NOTE: See the User Guide for information on how to add contacts to the contacts list.


1. Press the **Contacts** key  on the Pocket PC to display the Contacts list and highlight a contact.
2. Press the green key  to open the phone keypad.
3. Press the green key  again to initiate the call.

Making a Phone Call from the Speed Dial List

NOTE: See the User Guide for information on how to add contacts to the Speed Dial list.

1. Press the green key  to open the phone keypad.
2. Tap **Speed Dial** on the phone keypad to display the Speed Dial list.
3. At the Speed Dial list, tap the number in front of the entry to initiate the call.



Making a Phone Call from the Call History List

1. Press the green key  to open the phone keypad.
2. Tap **Call History** on the phone keypad to open the Call History list.
3. Tap and hold the desired entry in the Call History list. A pop-up menu opens.
4. At the pop-up menu, tap **Call** to initiate the call.

Making a Phone Call from the Phone Book



1. Tap **Start > Programs > Phone Book**.
2. Tap and hold the name or the phone number of the person you want to call. A pop-up menu opens.
3. At the pop-up menu, tap **Call**.

Making a Conference Call

1. Press the green key  to open the phone keypad.
2. Dial the first number and tap .
3. When the call is answered, tap **Hold** to place the first call on hold.
4. Dial and initiate the second number.
5. When the call is answered, tap **Conference**.


If the conference connection is successful, the screen displays **Conference**. To add additional people, tap **Hold**, dial the numbers, and then tap **Resume**.

Muting a Call

Once a call is in progress, the mute icon  at the bottom of the phone keypad becomes active. Select the icon to enable muting. This will prevent the phone microphone from transmitting any voices or noise onto the call. The speaker will still transmit audio while mute is on. Select the mute icon  again to turn off the mute feature.

Calling Voicemail

If you are not available to answer incoming calls, T-Mobile's voicemail system offers your caller the option to record a voice message that you can play back at your convenience or to send a numeric page to your Pocket PC. Your Pocket PC has been programmed to forward calls to your voicemail when your line is busy or when you are not available. When you receive a new voicemail, you will be notified by a text message.

1. Press the green key  to open the phone keypad.
2. Tap **Speed Dial** to display the Speed Dial list.
3. Tap the number next to voicemail. If you are accessing voicemail for the first time, then you must follow instructions to set up your voicemail.


Answering a Call

When you receive a phone call, a message displays giving you the option to either answer or ignore the incoming call.

To answer a call, tap **Answer** on the screen.


To reject the call, tap **Ignore**. This sends the caller to voicemail.

Ending a Call

To end a call, tap **End** on the screen or press the red key .




Managing Multiple Calls


If another person calls you when you are talking on the phone, the Pocket PC notifies you of the second call. Perform the following if you want to accept the second call:

1. Tap **Answer** on the phone keypad to accept the second call and to place the first call on hold.
2. Tap **Swap** on the phone keypad to swap between calls.
3. Tap **End** of the phone keypad or press  to end the second call and go back to the first call.

Enabling Speakerphone Mode

Your Pocket PC has a speakerphone that allows you to talk hands-free and/or let other people listen to the caller. To turn it on:

1. Press and hold the green key  to open the phone keypad.
2. On the phone keypad, dial the phone number.
3. Press and hold the green key  until the speakerphone comes on and the icon  appears in the top toolbar.

To turn off the speakerphone, press and hold the green key  again.

TIP: You can also turn the speakerphone on and off from the phone keypad by tapping **Tools > Speakerphone**.

Using My E-mail Service

With T-Mobile's My E-mail service, you can access your work e-mail and your personal POP3 e-mail account(s) through the Inbox on your Pocket PC. You will be able to read, compose, and reply to e-mail messages.

Registering for My E-mail Service from the Pocket PC

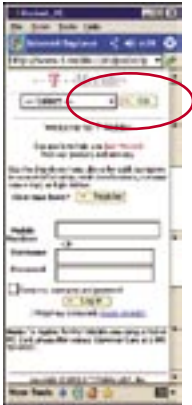
Perform the following to register for My E-mail using your Pocket PC. If you do not have a My T-Mobile.com account, you will be asked to register for the account first before you can sign up for My E-mail.

1. From the Today screen, tap **Setup Wireless E-mail**. Internet Explorer opens.
2. Tap the **Click here to begin** link.
Follow Steps 3 – 6 if you do not already have a My T-Mobile.com account.
Follow Steps 7 – 8 if you already have a My T-Mobile.com account with username and password.

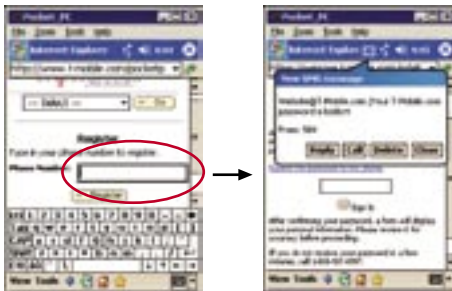
Signing up for My T-Mobile

Complete the following steps if you do not already have a My T-Mobile.com account. You must have an active My T-Mobile.com account before you can sign up for My E-mail service:

3. At the **First time here?** prompt, tap **Register**.



4. On the Register screen, tap the **Phone Number** text box and then enter your phone number without any spaces or other characters. Tap **Register** when done. You will receive a message containing your temporary password. Write this password down and then tap **Close**.

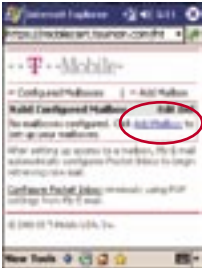


5. Tap the **Password** text box to display the screen keyboard. Enter your password and then tap **Sign In**. The Profile screen appears.
6. At the Profile screen, enter your information and tap **Submit** when done. You will see the Configure Mailboxes screen.

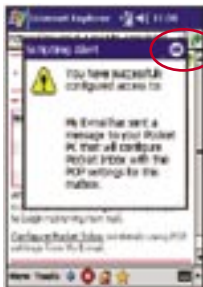
Configuring Your Pocket PC to Receive E-mail Messages from Your Personal and Work E-mail Accounts

After you have an active MyT-Mobile.com account, you can configure your Pocket PC to retrieve e-mail messages from up to eight e-mail accounts (personal or work). Complete the following steps to configure your Pocket PC to receive e-mail messages from your other e-mail accounts:

7. At the Configure Mailboxes screen, tap **Add Mailbox**.



8. Enter the e-mail address and the password for that e-mail account and tap **Next**. An alert box opens informing you that you have successfully configured access to your e-mail account and a text message will be sent to your Pocket PC to configure the Pocket PC Inbox with the new settings. Tap **OK** to close the alert box.



Congratulations! Your setup is now complete and you can access your e-mail messages from your Pocket PC Inbox.

Registering for My E-mail Service from www.t-mobile.com

Perform the following to sign up for My E-mail by going to www.t-mobile.com. If you do not have a My T-Mobile.com account, you will be asked to sign up for the account first before you can sign up for My E-mail service.

1. Go to www.t-mobile.com.
Follow Steps 2 – 4 if you do not have a My T-Mobile.com account.
Follow Steps 5 – 11 if you already have a My T-Mobile.com account with username and password.

Registering for My T-Mobile

Complete the following steps if you do not have a MyT-Mobile.com account. You must have an active My T-Mobile.com account before you can sign up for My E-mail service:

2. At the home page, click **Register for My T-Mobile** to open the Login page.
3. At the login page, enter your mobile phone number and click **Submit**. A text message containing a temporary password will be sent to your Pocket PC.
4. At the login page, enter your mobile phone number and the temporary password that you received on your Pocket PC. The My T-Mobile Web page opens. Note that you can change your password by following instructions on the screen.

Configuring Your Pocket PC to Receive E-mail Messages from Your Personal and Work E-mail Accounts

After you have an active My T-Mobile.com account, you can configure your Pocket PC to retrieve e-mail messages from up to eight e-mail accounts (personal or work). Complete the following steps to configure your Pocket PC to receive e-mail messages from your other e-mail accounts:

5. At the My T-Mobile Web page, click **E-mail on your phone** to open the My E-mail Setup page.
6. At the My E-mail Setup page, click the **Setup** button.
7. Enter the e-mail address and password for that e-mail account and click the **Next** button. To receive e-mail messages from multiple e-mail accounts on your Pocket PC Inbox, click **Add New Mailbox** and enter the e-mail address and password for the account.

8. Click **Finished**. A dialog box opens. Click the **OK** button at the dialog box.
Now you need to send the e-mail account settings to your Pocket PC.
9. To send the e-mail account settings to your Pocket PC, click **POP Settings**.
10. Click the desired e-mail account.
11. Click the **Send** button. A dialog box opens informing you that the server will configure your Pocket PC with the e-mail settings in order for you to retrieve e-mail messages on your Pocket PC Inbox. Click the **OK** button at the dialog box.

Receiving E-mails

After you have successfully configured your Pocket PC Inbox, you will receive e-mail messages from your personal and work e-mail accounts on your Pocket PC. Your Pocket PC retrieves your e-mail messages from the accounts specified during the configuration. You can adjust the retrieval timing using two methods. The first method is automatic e-mail retrieval, where your Pocket PC retrieves your messages each time they are received at the personal or work e-mail accounts. The second method is scheduled e-mail retrieval, where your messages are retrieved on a set schedule or time interval.

NOTE: If you delete an e-mail message and then tap **Tools > Empty Deleted Items**, it will be deleted from your personal or work e-mail account.

Setting Automatic E-mail Retrieval

Perform the following to turn on or off automatic e-mail update:

1. From the Today screen, tap **Start > Inbox**.
2. Tap **Tools > My Email Trigger**.

Select the **Enable automatic email updates** check box if you want your Pocket PC to automatically update. Clear the check box if you DO NOT want your Pocket PC to automatically update.

3. Tap **Save** when done.

Setting Scheduled E-mail Retrieval

Perform the following to adjust the scheduled update:

1. From the Today screen, tap **Start > Inbox**.
2. Tap **Accounts > Accounts...**

3. Tap the name of the account that you want to adjust the scheduled update.
4. Tap **Next > Next > Next > Options** to display the screen where you can adjust the scheduled update.

Select the **Connect and check for messages every** check box if you want your Pocket PC to update on a timed schedule. Enter how many minutes you want between each scheduled update.

NOTE: The more updates you receive, the more drain it is on the battery.

5. Tap **Next > Next > Finish** to save your settings when done.

Sending E-mails

1. To send an e-mail message, tap **Start > Inbox**.
2. Tap **Accounts** and then tap the desired e-mail account.
3. Tap **New**.
4. Enter your recipient, subject, and message, and then tap **Send**. Your message will be sent when your Pocket PC is updated.

NOTE: Outgoing messages are automatically sent. You can configure your Pocket PC to store outgoing messages in the Outbox instead by tapping **Tools > Auto Send**, and un-checking **Enable Auto Send**.

Synchronizing With Your Personal Computer's Microsoft Outlook Calendar, Tasks and Contacts

The My E-mail service does not provide synchronization between your desktop calendar, tasks and contacts with your iPAQ h6315. Synchronization of this information can be accomplished using ActiveSync.

If you are installing ActiveSync for the first time follow the steps as described in "Synchronizing with Your Personal Computer" until you get to "Select Synchronization Settings", then clear the check box for the Inbox.

If you have already installed ActiveSync, first connect the iPAQ h6315 with your PC. The ActiveSync application should automatically start on your iPAQ h6315 and the PC. Go to the **Options** and un-check the Inbox if checked.

Using Text Messaging

Text messaging allows you to send, receive, and reply to short text messages using your Pocket PC. Messages may be sent to and from T-Mobile phones and any e-mail address.

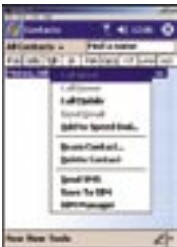
Accessing the Text Entry Screen

There are three methods to access the text entry screen:

- From the Dialer screen, tap **Tools > Send SMS...** to access the text entry screen.



- From the Contacts screen, tap and hold a name and then select **Send SMS** from the pop-up menu to access the text entry screen. To send a text message successfully, you must have a mobile phone number assigned to the contact.



- From the Inbox screen, tap **Accounts > SMS**, then **New** on the command bar to access the text entry screen.




Sending a Text Message to a Phone

1. Access the text entry screen. There are three ways that you can access the text entry screen (From the Dialer screen, from the Contacts screen, and from the Inbox screen).
2. Compose your message. To enter preset or frequently used messages, tap **My Text** and select the desired message.



3. Provide the recipient's mobile phone number at the To: line.

To address the message from your Contacts list, tap the **Contacts** icon on the Command bar. To manually enter the recipient's address, enter the phone number in the To: field. To send your message to multiple recipients, enter the numbers separated by a semicolon.

4. Tap the  icon in the message header, then tap **SMS** from the Account drop down list to send your text message.

NOTE: You are sending a text message and not an e-mail message.



5. Tap  to send your message.

NOTES:

- If you want to find out if your message has been delivered successfully, you can request a message delivery notification by tapping **Edit > Options > Request SMS text message delivery notification** before sending the message.
- If you are working offline, the message is saved to the Outbox and is sent when you are connected.
- The Inbox can be used for both e-mail and wireless text messages. You can change the message type to view in the Inbox by tapping **Accounts** on the Command bar and choosing another account.
- You can also send a text message from the Phone Book application by selecting **Start > Programs > Phone Book** or by tapping **New > SMS Message** from the Command bar on the Today screen.

Sending a Text Message to an E-mail Address

1. Access the text entry screen. There are three ways you can access the text entry screen (from the Dialer screen, the Contacts screen, and the Inbox screen).
2. Enter the number **500** in the To: text box.
3. In the subject line, enter the recipient's e-mail address.
4. Tap the text entry screen and enter your message. To insert preset messages, tap **My Text** and then select a message.
5. Tap **Send** when done.











Using the Camera

Camera Components









HP Image Capture Icons

The following icons are displayed when you access the camera application (HP Image Capture):

	Tap to exit the HP Image Capture application.
	Tap to access Help.
	Tap to access the Capture Menu.
	Tap to review images.
	Tap to zoom in.
	Tap to zoom out.
	Tap to take the picture.
	Tap to send the picture.
	Tap to move the picture to the trash.
	Tap to accept.

Taking Pictures

1. Press the camera shutter key on the side of the Pocket PC.
2. Frame the subject to be photographed on the screen. Make sure that both you and your subject do not move to ensure a clear image. You can tap  or  to zoom in or out.
3. Tap  to capture the picture or press the camera shutter key on the side of the Pocket PC.

The Pocket PC will preview the picture on the screen for about two seconds. During the short preview, you can tap  to accept and save the picture, tap  to send the picture, or tap  to delete the picture. If you do not respond during the preview, then the Pocket PC will automatically save your picture.

Viewing Pictures


1. Tap **Start > Programs > HP Image Zone** to open the Viewer, which displays a thumbnail view of the pictures in the current folder. To view images in a different folder, tap **File > Change Folder**, select the desired folder, and tap **OK**.
2. Tap the desired picture. A preview of the picture and information about it will be displayed.

Sending a Picture Message

You can compose and send the picture message immediately or send a picture that you have already saved on the Pocket PC.

NOTE: You can only send picture messages when you are connected to GPRS.

To send a picture right after taking it:

1. Follow instructions in the **Taking Pictures** section in this guide.
2. Tap  during the preview. The Compose screen opens.

3. Tap **Insert text here** to add a caption.



Tap **Tap here to insert an audio clip** if you want to insert an audio clip. The Add Audio screen opens displaying the audio files. Tap the desired audio file and then tap the green **Check Mark** icon at the bottom of the screen.

NOTE: You can record a new audio file to attach by tapping the Tape icon at the bottom of the screen and then tapping the Record button.



4. To address the picture message, tap the **Envelope** icon at the bottom of the Compose screen to open the Address screen.



5. To send your message to a mobile phone:

Tap the **To Phone...** button and tap the desired contact in the phone book. Tap **OK** and then **Send** when done.

If your contact is not saved in the phone book, then tap the text box under the **To Phone** button and enter the mobile phone number using the onscreen keyboard. Tap **Send**. (You can access the onscreen keyboard by tapping the keyboard icon on the bottom of the screen.)

To send your message to an e-mail address:

Tap the **To Email...** button and select the desired contact in the phone book. Tap **OK** and then **Send** when done.

If your contact is not saved in the phone book, then tap the text box under the **To Email** button and enter the e-mail address using the onscreen keyboard. Tap **Send**.



To send an existing picture:

1. Tap **Start > Inbox**.
2. Tap **Accounts** and make sure that **MMS** is selected.



3. Tap **New** to open the Compose screen.
4. Tap **Tap here to insert a photo or video clip**.
5. Tap the desired picture and tap the green check mark icon at the bottom of the screen.
6. Tap **Insert text here** to add a caption.

Tap **Tap here to insert an audio clip** if you want to insert an audio clip. The Add Audio screen opens displaying the audio files. Tap the desired audio file and then tap the green **Check Mark** icon at the bottom of the screen.

NOTE: You can record a new audio file to attach by tapping the **Tape** icon at the bottom of the screen and then tapping the **Record** button.

6. To address the picture message, tap the **Envelope** icon at the bottom of the Compose screen to open the Address screen.
7. To send your message to a mobile phone:
Tap the **To Phone** button and tap the desired contact in the phone book.
Tap **OK** and then **Send** when done.



If your contact is not saved in the phone book, then tap the text box under the **To Phone** button, enter the mobile phone number using the onscreen keyboard. Tap **Send**. (You can access the onscreen keyboard by tapping the keyboard icon on the bottom of the screen.)

To send your message to an e-mail address:

Tap the **To Email** button and select the desired contact in the phone book.
Tap **OK** and then **Send** when done.

If your contact is not saved in the phone book, then tap the text box under the **To Email** button and enter the e-mail address using the onscreen keyboard. Tap **Send**.

Receiving a Picture Message

Your Pocket PC will display an MMS icon  at the top of the Today screen when you receive a message, and it will attempt to download the picture message. If your Pocket PC fails to download the message, you will see the paperclip and envelope icon .

1. Tap the MMS message item on the Today screen to open the Inbox.
2. Tap the message to open.
3. To download the picture message, tap the **Download** button.

Tips

Resetting the Unit

Occasions may arise where it becomes necessary to reset your Pocket PC. There are two types of resets: soft reset and hard reset. Always attempt to resolve your problems by performing a soft reset first, as a hard reset will return your Pocket PC to its default out-of-the-box settings, and you will lose all saved information and third-party applications.

Performing a Soft Reset

CAUTION: Always save your data before performing a soft reset. All unsaved data stored in RAM will be lost.

1. Locate the recessed **Reset** button on the left side of your Pocket PC.
2. Use the stylus to lightly press the **Reset** button. The Pocket PC restarts and displays the Today screen.



Performing a Hard Reset

Only perform a hard reset (also known as a full reset) when you want to clear all settings, programs, and data.

CAUTION: If you perform a hard reset, your iPAQ Pocket PC returns to its default out-of-the-box settings and loses all information and third-party applications saved to the device.

To perform a hard reset:

1. Press and hold down the **Power** key.
2. While holding the **Power** key, use the stylus to lightly press the **Reset** button on the left side of the Pocket PC for about three seconds.



3. When the Pocket PC screen begins to fade, release the **Power** key and remove the stylus from the **Reset** button. The Pocket PC resets and powers on.

Using Text Messaging


Text messaging allows you to send, receive, and reply to short text messages using your iPAQ Pocket PC. Messages may be sent to and from T-Mobile phones and any e-mail address.


Accessing the Text Entry Screen

There are three methods to access the text entry screen:

- From the Dialer screen, tap **Tools > Send SMS**. . . to access the text entry screen.
- From the Contacts screen, tap and hold a name and then select **Send SMS** from the pop-up menu to access the text entry screen. To send a text message successfully, you must have a mobile phone number assigned to the contact.
- From the Inbox screen, tap **Accounts > SMS**, then **New** on the command bar to access the text entry screen.

Sending a Text Message to a Phone

1. Access the text entry screen. There are three ways that you can access the text entry screen (From the Dialer screen, from the **Contacts** screen, and from the Inbox screen).
2. Compose your message. To enter preset or frequently used messages, tap **My Text** and select the desired message.
3. Provide the recipient's mobile phone number at the To: line.
To address the message from your **Contacts** list, tap the Contacts icon on the Command bar. To manually enter the recipient's address, enter the phone number in the To: field. To send your message to multiple recipients, enter the numbers separated by a semicolon.
4. Tap the  icon in the message header, then tap SMS from the Account drop down list to send your text message. NOTE: You are sending a text message and not an e-mail message.

5. Tap  to send your message.

NOTES:

- If you want to find out if your message has been delivered successfully, you can request a message delivery notification by tapping **Edit > Options > Request SMS text message delivery notification** before sending the message.
- If you are working offline, the message is saved to the Outbox and is sent when you are connected.
- The Inbox can be used for both e-mail and wireless text messages. You can change the message type to view in the Inbox by tapping **Accounts** on the Command bar and choosing another account.
- You can also send a text message from the Phone Book application by selecting **Start > Programs > Phone Book** or by tapping **New > SMS Message** from the Command bar on the **Today** screen.

Sending a Text Message to an E-mail Address

1. Access the text entry screen. There are three ways you can access the text entry screen (from the Dialer screen, the Contacts screen, and the Inbox screen).
2. Enter the number **500** in the To: text box.
3. In the subject line, enter the recipient's e-mail address.
4. Tap the text entry screen and enter your message. To insert preset messages, tap **My Text** and then select a message.
5. Tap **Send** when done.

Introducing My E-mail Service

With T-Mobile's My E-mail service, you can access your work e-mail and your personal POP3 e-mail account(s) through the Inbox on your iPAQ Pocket PC. You will be able to read, compose, and reply to e-mail messages whenever and wherever you are.

Signing Up for My E-mail Service from the iPAQ Pocket PC

Perform the following to sign up for My E-mail using your iPAQ Pocket PC. If you do

not have a My T-Mobile account, you will be asked to sign up for the account first before you can sign up for My E-mail.

1. From the Today screen, tap **Setup Wireless E-mail**. Internet Explorer opens.
2. Tap the **Click here to begin** link.
Follow Steps 3 – 6 if you do not already have a My T-Mobile account.
Follow Steps 7 – 8 if you already have a My T-Mobile account with username and password.

Signing up for MyT-Mobile

Complete the following steps if you do not already have a My T-Mobile account. You must have an active My T-Mobile account before you can sign up for My E-mail service:

3. At the **First time here?** prompt, tap **Register**.
4. On the Register screen, tap the **Phone Number** text box and then enter your phone number without any spaces or other characters.
Tap **Register** when done. You will receive a message containing your temporary password. Write this password down and then tap **Close**.
5. Tap the **Password** text box to display the screen keyboard. Enter your password and then tap **Sign In**. The Profile screen appears.
6. At the Profile screen, enter your information and tap **Submit** when done.
You will see the Configure Mailboxes screen.

Configuring Your iPAQ Pocket PC to Receive E-mail Messages from Your Personal and Work E-mail Accounts

After you have an active MyT-Mobile account, you can configure your iPAQ Pocket PC to retrieve e-mail messages from up to eight e-mail accounts (personal or work). Complete the following steps to configure your iPAQ Pocket PC to receive e-mail messages from your other e-mail accounts:

7. At the Configure Mailboxes screen, tap **Add Mailbox**.
8. Enter the e-mail address and the password for that e-mail account and tap **Next**. An alert box opens informing you that you have successfully

configured access to your e-mail account and a text message will be sent to your iPAQ Pocket PC to configure the iPAQ Pocket PC Inbox with the new settings. Tap **OK** to close the alert box.

Congratulations! Your setup is now complete and you can access your e-mail messages from your iPAQ Pocket PC Inbox.

Signing Up for My E-mail Service from www.t-mobile.com

Perform the following to sign up for My E-mail by going to www.t-mobile.com. If you do not have a My T-Mobile account, you will be asked to sign up for the account first before you can sign up for My E-mail service.

1. Go to www.t-mobile.com.

Follow Steps 2 – 4 if you do not have a My T-Mobile account.

Follow Steps 5 – 11 if you already have a My T-Mobile account with username and password.

Signing up for My T-Mobile

Complete the following steps if you do not have a My T-Mobile account. You must have an active My T-Mobile account before you can sign up for My E-mail service:

2. At the home page, click **Register for MyT-Mobile** to open the Login page.
3. At the login page, enter your mobile phone number and click **Submit**. A text message containing a temporary password will be sent to your iPAQ Pocket PC.
4. At the login page, enter your mobile phone number and the temporary password that you received on your iPAQ Pocket PC. The My T-Mobile Web page opens. Note that you can change your password by following instructions on the screen.

Configuring Your iPAQ Pocket PC to Receive E-mail Messages from Your Personal and Work E-mail Accounts

After you have an active My T-Mobile account, you can configure your iPAQ Pocket PC to retrieve e-mail messages from up to eight e-mail accounts (personal or work). Complete the following steps to configure your iPAQ Pocket PC to receive e-mail

messages from your other e-mail accounts:

5. At the My T-Mobile Web page, click **E-mail on your phone** to open the My E-mail Setup page.
6. At the My E-mail Setup page, click the **Setup** button.
7. Enter the e-mail address and password for that e-mail account and click the **Next** button. To receive e-mail messages from multiple e-mail accounts on your iPAQ Pocket PC Inbox, click **Add New Mailbox** and enter the e-mail address and password for the account.
8. Click **Finished**. A dialog box opens. Click the **OK** button at the dialog box. Now you need to send the e-mail account settings to your iPAQ Pocket PC.
9. To send the e-mail account settings to your iPAQ Pocket PC, click **POP Settings**.
10. Click the desired e-mail account.
11. Click the **Send** button. A dialog box opens informing you that the server will configure your iPAQ Pocket PC with the e-mail settings in order for you to retrieve e-mail messages on your iPAQ Pocket PC Inbox. Click the **OK** button at the dialog box.

Receiving E-mails

After you have successfully configured your iPAQ Pocket PC Inbox, you will receive e-mail messages from your personal and work e-mail accounts on your iPAQ Pocket PC. Your iPAQ Pocket PC will automatically synchronize with your e-mail accounts to retrieve messages. You can adjust the synchronization timing on your iPAQ Pocket PC. Perform the following to adjust the synchronization timing:

1. From the Today screen, tap **Start > Inbox**.
2. Tap **Tools > MyEmail Trigger....**
 - Select the **Enable automatic email updates** checkbox if you want your iPAQ Pocket PC to automatically synchronize. Clear the checkbox if you DO NOT want your iPAQ Pocket PC to automatically synchronize.
 - Select the **Enable retry on connection failure** checkbox if you want

your iPAQ Pocket PC to synchronize after a connection failure. Clear the checkbox if you DO NOT want your iPAQ Pocket PC to synchronize after a connection failure.

- Select when (in minutes) you want your iPAQ Pocket PC to synchronize and the number of retry attempts after failure.

3. Tap Save when done.

Sending E-mails

1. To send an e-mail message, tap **Start > Inbox**.
2. Tap **Accounts > Active Sync**.
3. Tap **New**.
4. Enter your recipient, subject, and message, and then tap Send. Your message will be sent when your iPAQ Pocket PC is synchronized.

NOTE: Outgoing messages are automatically stored in the Outbox.

Roaming Internationally

You can access international Wi-Fi networks using your iPAQ Pocket PC while abroad. To do this:

1. Tap **Start > iPAQ Wireless** and then tap the **Wi-Fi** icon. The Wi-Fi client will find the available Wi-Fi networks.
2. Tap the network you wish to use and then launch your browser on your iPAQ Pocket PC. The browser will take you to the login page.

If you select a network that has roaming agreement with T-Mobile, simply enter your username and password to authenticate. Visit <http://t-mobile.com/hotspot> for a complete list of T-Mobile HotSpot roaming partners.

If you select a network that DOES NOT have roaming agreement with T-Mobile, then you are taken to the login page that will guide you through the process of creating your account. Typically, Wi-Fi networks in other countries require you to create an account using your credit card. If you do not wish to use your credit card, you may be able to purchase a pre-paid card. These pre-paid cards are widely

available in Europe and Asia and are sold wherever cellular pre-paid cards are sold.

NOTE: Countries that support international wireless Internet roaming are not the same as countries that support international voice roaming. Please refer to <http://www.t-mobile.com/international/> for information on WorldClass Internet service.

Accessing Corporate Network

With your iPAQ Pocket PC, you can connect to your corporate network to access corporate data and information. Contact your network administrator for assistance.

Troubleshooting

Resetting the Unit

Occasions may arise where it becomes necessary to reset your iPAQ Pocket PC. There are two types of resets: soft reset and hard reset. Always attempt to resolve your problems by performing a soft reset first, as a hard reset will return your iPAQ Pocket PC to its default out-of-the-box settings, and you will lose all saved information and third-party applications.

Performing a Soft Reset

CAUTION: Always save your data before performing a soft reset. All unsaved data stored in RAM will be lost.

1. Locate the recessed **Reset** button on the left side of your iPAQ Pocket PC.
2. Use the stylus to lightly press the **Reset** button. The iPAQ Pocket PC restarts and displays the Today screen.

Performing a Hard Reset

Only perform a hard reset (also known as a full reset) when you want to clear all settings, programs, and data.

CAUTION: If you perform a hard reset, your iPAQ Pocket PC returns to its default out-of-the-box settings and loses all information and third-party applications saved to the device.

To perform a hard reset:

1. Press and hold down the Power key.
2. While holding the **Power** key, use the stylus to lightly press the Reset button on the left side of the iPAQ Pocket PC for about three seconds.
3. When the iPAQ Pocket PC screen begins to fade, release the **Power** key and remove the stylus from the **Reset** button. The iPAQ Pocket PC resets and powers on.

Useful Tips

General Safety Tips

For safe operation, please observe the following guidelines.

For additional details, refer to your phone manufacturer's Owner's Manual.

Electronic Devices

Most electronic equipment, for example in hospitals and motor vehicles, is shielded from the low-level Radio Frequency (RF) energy that is emitted by your phone. However, RF energy may affect some malfunctioning or improperly shielded electronic equipment.

Vehicle Electronic Equipment

Check with your vehicle manufacturer's representative to determine if all electronic equipment in your car is adequately shielded from the RF energy emitted from your phone.

Medical Electronic Equipment

Consult the manufacturer of any personal medical devices you may have (such as pacemakers, hearing aids, etc.) to determine if they are adequately shielded from external RF energy. Turn your phone OFF in health care facilities when any regulations posted in the area instruct you to do so. Hospitals or health care facilities may be using RF monitoring equipment.

Aircraft

Turn your phone OFF before boarding any aircraft. To prevent possible interference with aircraft systems, Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent interference with wireless systems, local RF regulations prohibit using your phone while airborne. Use it on the ground only with crew permission. Do not use it in the air.

Safety Standards Compliance

This phone complies with all applicable RF safety standards and recommendations for the protection of public exposure to RF electromagnetic

energy established by governmental bodies and other qualified organizations. See the manufacturer's Owner's Manual for more information.

Privacy and Security.

Wireless systems use radio channels to transmit voice and data communications over a complex network. Some handsets use Bluetooth or other technologies to connect to other devices (such as a laptop). Your privacy and security cannot be guaranteed. Please take precautions and use security measures best suited for your situation and intended use of our service. Your caller identification, (such as your name and number) may be displayed on the equipment or bill of the person receiving your call or on any site you visit via our service. Your name, address and number may be listed in a published directory, with your consent.

T-MOBILE TERMS AND CONDITIONS

Welcome to T-Mobile. BY ACTIVATING OR USING OUR SERVICE YOU AGREE TO BE BOUND BY THE AGREEMENT. Please carefully read these Terms and Conditions ("T&C's") as they describe your Service and affect your legal rights. IF YOU DON'T AGREE WITH THESE T&C'S, DO NOT USE THE SERVICE OR YOUR UNIT. See Sec. 2 regarding your acceptance of these T&C's and Sec. 6 for our Handset Return and Cancellation policy.

This is your agreement with T-Mobile USA, Inc and its affiliates (together "T-Mobile," "we" or "us") for: (a) communication and related services ("Service"), (b) the purchase or use of smart cards or radio or any other equipment purchased or obtained from us, including replacement equipment, for use with the Service ("Unit") and (c) for other purchases or services (provided by us or third parties) billed to your account ("Other Services"). The Agreement begins when: (1) you sign or electronically accept the Agreement, (2) you activate or use the Service, or (3) are deemed to accept the Agreement (see Sec. 2), whichever happens first.

1. **Agreements Governing Use.** These T&C's, your Service Agreement (if any), your rate plan information and the terms and conditions for use of any other T-Mobile service (together, the "Agreement"), govern the use of the Service, your Unit and Other Services. **These T&C's supersede all earlier versions and impose an EARLY CANCELLATION FEE (see Sec. 5) and require MANDATORY ARBITRATION OF DISPUTES (see Sec. 3). If these T&C's conflict with the T-Mobile Terms and Conditions you receive with your Unit, these T&C's apply.** Your electronic acceptance of the Agreement or your acceptance by use or activation of Service is the same as signing the Agreement and you agree that electronic images of the Agreement will be considered originals. You acknowledge that no employee, dealer or other agent is authorized to make any representation or warranty (other than as described in the Agreement or our current materials) with respect to the Agreement, Service, Unit, rate plans and offerings or Other Services, or to waive or modify any terms or provisions of the Agreement.

2. **Acceptance of Agreement.** You must activate Service within 30 days after purchase of your Unit (unless returned as provided in Sec. 6). If you don't activate within 30 days, you cannot return your Unit for a refund, you are deemed to accept the Agreement, and you agree to pay monthly Service charges according to your rate plan.

3. **Mandatory Arbitration; Dispute Resolution.** YOU WILL FIRST NEGOTIATE WITH US IN GOOD FAITH TO SETTLE ANY CLAIM OR DISPUTE BETWEEN YOU AND US IN ANY WAY RELATED TO OR CONCERNING THE AGREEMENT, OR OUR PROVISION TO YOU OF GOODS, SERVICES, OR UNITS ("CLAIM"). YOU MUST SEND A WRITTEN DESCRIPTION OF YOUR CLAIM TO OUR REGISTERED AGENT (See Sec. 22). IF YOU DO NOT REACH AGREEMENT WITH US WITHIN 30 DAYS, INSTEAD OF SUING IN COURT, YOU AGREE THAT ANY CLAIM MUST BE SUBMITTED TO FINAL, BINDING ARBITRATION WITH THE AMERICAN ARBITRATION ASSOCIATION ("AAA") UNDER ITS PUBLISHED WIRELESS INDUSTRY ARBITRATION RULES, WHICH ARE A PART OF THE AGREEMENT BY THIS REFERENCE AND ARE AVAILABLE BY CALLING THE AAA AT 800-778-7879 OR VISITING ITS WEB SITE AT www.adr.org. You must serve our registered agent (See Sec. 22) with a notice of an arbitration in order to begin an arbitration. This agreement to arbitrate extends to claims that you assert against other parties, including without limit equipment manufacturers and dealers, if you also assert claims against us in the same proceeding. The Agreement involves interstate commerce and despite the choice of law provision in Sec. 25, the Federal Arbitration Act and federal arbitration law govern arbitrations under the Agreement. An arbitrator may only award as much relief as a court having jurisdiction in the place of arbitration, limited to the same extent that a court would limit such relief and consistent with the provisions of the Agreement. An arbitrator may order injunctive or declaratory relief (so long as that injunctive or declaratory relief does not apply beyond your dealings with us) or summary judgment under applicable law. AAA has a fee schedule for arbitrations. You will pay your share of the arbitrator's fees except: (a) for claims less than \$25, we will pay all arbitrator's fees and (b) for claims between \$25 and \$1000, you will pay \$25 for the arbitrator's fee. You and we agree to pay our own other fees, costs and expenses including those for counsel, experts, and

witnesses. Visit www.adr.org arbitrator fee information in hardship circumstances.

Neither you nor we may be a representative of other potential claimants or a class of potential claimants in any dispute, nor may two or more individuals' disputes be consolidated or otherwise determined in one proceeding. While the prohibition on consolidated or classwide proceedings in this Sec. 3 will continue to apply: (a) you may take claims to small claims court, if they qualify for hearing by such court and (b) if you fail to timely pay amounts due, we may assign your account for collection and the collection agency may pursue such claims in court limited strictly to the collection of the past due debt and any interest or cost of collection permitted by law or the Agreement. YOU AND WE ACKNOWLEDGE AND AGREE THAT THIS SEC. 3 WAIVES ANY RIGHT TO A JURY TRIAL OR PARTICIPATION AS A PLAINTIFF OR AS A CLASS MEMBER IN A CLASS ACTION. IF A COURT OR ARBITRATOR DETERMINES THAT YOUR WAIVER OF YOUR ABILITY TO PURSUE CLASS OR REPRESENTATIVE CLAIMS IS UNENFORCEABLE, THE ARBITRATION AGREEMENT WILL NOT APPLY AND OUR DISPUTE WILL BE RESOLVED BY A COURT OF APPROPRIATE JURISDICTION, OTHER THAN A SMALL CLAIMS COURT. SHOULD ANY OTHER PROVISION OF THIS ARBITRATION AGREEMENT BE DEEMED UNENFORCEABLE, THAT PROVISION SHALL BE REMOVED, AND THE AGREEMENT SHALL OTHERWISE REMAIN BINDING.

4. Changes to the Agreement or Charges. We may change or increase the charges for Service, Other Services, or any other charges at any time. However, if we: (a) increase the charges for a Service and you would be charged a cancellation or other fee to cancel that Service, or (b) we modify a material term of our Agreement with you and the modification would be materially adverse to you, we will notify you of the increase or modification (as provided in Sec. 22) and you can cancel the affected Service without paying the cancellation or other fee (which is your only remedy) by following the cancellation instructions in the notice. If you do not cancel the Service by following the instructions in the notice, then you agree to the increase or modification, even if you paid for Service in advance. If the notice does not say how long you have to cancel, then it is within 14 days after the date of the notice. If we increase charges for Service or Other Services to which no cancellation or other fee to cancel service applies (e.g., use of directory assistance), we will notify you of the increase, but you will still be responsible for any cancellation fee applicable to any Services you may have if you cancel Service.

5. Term; Cancellation of Service. The Agreement applies for all Services you receive until you or we terminate it. After you or we terminate the Agreement, you must pay all amounts you owe us. If you select a plan with a fixed contract term longer than 1 month, the term of the Agreement continues for the number of full months selected ("Fixed Term"). After the Fixed Term, you become a month to month customer under the Agreement. We may cancel your Service for any reason upon 3 days notice (except if you breach we may cancel immediately without prior notice). You may cancel Service for any reason by providing 30 days notice to us. If you breach the Agreement or cancel Service prior to the end of a Fixed Term, you agree that the resulting actual damages to us would be impracticable or extremely difficult to determine and that you will pay us, as a reasonable estimate of our damages and in addition to other amounts owed (unless prohibited by law), a \$200 cancellation fee per Number (which may be deducted from your deposit, charged to your Card or billed to your account). In addition, we may keep any amounts prepaid by you sufficient to cover any charges and fees you owe.

6. Handset Return and Cancellation Policy. You may cancel Service without paying an applicable cancellation fee if within the Return Period (defined below) you: (a) contact us to cancel Service and (b) return to the place of purchase, with proof of purchase, any Unit purchased from us or our authorized dealer in connection with your activation of Service. The "Return Period" is 14 calendar days from Service activation, or 30 calendar days from the Unit's purchase date if the Unit has not been activated. Units returned with proof of purchase to the place of purchase in good working condition with original contents and packaging within the Return Period are eligible for a refund of the purchase price. You may be required to pay a restocking fee. Even if you cancel Service and/or return your Unit, you must pay all Service and other charges incurred prior to

cancellation or return. You acknowledge that your initial Unit purchase may be subsidized to facilitate your subscription to the Service. If you cancel Service within the Return Period without returning the Unit or the Unit is not in good working condition, you will be charged for the difference between the full retail price of the Unit without activation (which may be more than the advertised price with Service activation) and the price you paid for the Unit.

7. **Service Availability and Limits.** Your Unit is a radio and so Service is only available when your Unit is within range of an antenna. Coverage maps are only approximations of our wireless coverage area outdoors; actual service coverage and quality may vary. There may be gaps in Service within the estimated coverage areas shown on coverage maps. Even within a coverage area, factors, such as: network changes, emergencies, traffic volume, transmission limits, service outages, technical limitations, signal strength, your equipment, interconnecting carriers, terrain, structures, weather and other conditions (without limit) may interfere with actual service, quality and availability. Calls may be interrupted, dropped, refused, limited, or curtailed. Coverage maps may include networks operated by roaming partners and affiliates. Some Services are not available on third party networks or in roaming markets. We may impose credit, usage or other limits to Service or Other Services, cancel or suspend Service or Other Services, or block certain types of calls or sessions (such as international, 900 or 976 calls) in our sole discretion. We may suspend Service without notice if you exceed any credit limit. Service may not be transferred to another market except at our discretion, and we may charge transfer fees and limit the markets available for transfers. We are not liable for any Service limits, failures or outages, including without limitation, the failure of 9-1-1 emergency, priority access or secure service calls to be connected or completed, or the failure to accurately locate any 9-1-1 call (see Sec. 17). **Location services, including 9-1-1 location services, priority access and secure service calls may not be available in your area and are subject to the Service limitations in this Sec. 7.**

8. **Use of Service.** You may not resell or attempt to resell any aspect of the Service or Other Services, whether for profit or otherwise. You may not use an automatic dialer or program in connection with your Unit or the Service. Except as stated in Sec. 29, you have no proprietary or ownership rights to a specific number ("Number"), IP address, or e-mail address assigned to you or your Unit. We may change your Number, IP address or e-mail address at any time. You may request a change of Number and we may charge you a fee. You may not program any other Number into your Unit. You may not use the Service, the network, or your Unit for any fraudulent, unlawful, harassing or abusive purpose, or so as to damage or cause risk to our business, reputation, employees, subscribers, facilities, or to any person. Improper uses include, without limit: a) Posting or transmitting content you do not have the right to post or transmit (such as ringtones); b) Posting or transmitting content that infringes a third party's intellectual property, publicity, privacy, or other right; c) Posting or transmitting content that is unlawful, untrue, defamatory, threatening, obscene, or otherwise objectionable as determined by us; d) Attempting to intercept or collect data about third parties without their consent; e) Tampering with material posted by any other person; f) Tampering with or using non-public areas of the Service or network; g) Attempting to probe or test the vulnerability of a system or network or to breach security or authentication measures; h) Attempting to access or search the Service or network with any software, or mechanism other than the software and/or search agents provided by us or other generally available third party browser; i) Sending unsolicited messages, including without limit, ads for goods or services, pyramid schemes or spam; j) Using the Service or Other Services to send deceptive or false source-identifying information; k) Attempting to decipher, decompile or reverse engineer any of the software comprising or in any way making up a part of the Service; l) Attempting to interfere with the access of any user, host or network, including without limit, sending a "virus" through the Service, overloading, spamming, or mailbombing the Service; or m) Impersonating or misrepresenting your affiliation with any person or entity.

If we suspect violations of any of the above, we may: a) begin legal action, b) immediately, without prior notice suspend or terminate the Agreement and the Service, c) suspend or terminate any other T-Mobile agreements between us and you and the T-Mobile service provided under those agreements, and d) cooperate with law enforcement in legal proceedings against violators. You agree to cooperate with us in investigating suspected

violations.

9. Use of Unit With Other Providers. Your Unit may not be compatible with another wireless carrier's systems or technology therefore, we cannot assure you that your Unit will work with the services provided by another wireless carrier. You may buy equipment from us, or from someone else, but it must be GSM/GPRS equipment that is compatible with our systems and Service and there is no guarantee that all T-Mobile features will function with that equipment.

10. Default; Termination. You will be in default under the Agreement if you: (a) do not pay any sum when due, (b) breach the Agreement or any other agreement between you and us, (c) become the subject of any proceeding under the Bankruptcy Code or (d) become insolvent. In all cases, you are responsible for payment of all charges and fees (including any cancellation or administrative fee) due to us under the Agreement (including any charges after a Bankruptcy filing), which charges will be immediately due and payable. If you are in default, we may cancel Service and terminate the Agreement and any other agreements between us and you and the services provided under those agreements without prior notice. If we renew Service to you after discontinuing Service, you may be subject to a credit check and agree to pay reactivation charges or applicable deposits. Our remedies under the Agreement are not exclusive but are in addition to all other remedies provided by law.

11. Changes to Your Account. You may request a change to another rate plan, and if we authorize a change (a transfer fee may apply) that plan becomes effective as of the start of your next billing cycle. However, if you select a special promotional rate plan, or accept promotional Unit pricing, a new Fixed Term may be required. A change to your account will not automatically change the Fixed Term unless you agree to a new Fixed Term as part of that change. Smart Access customers are limited to Smart Access plans. If we allow you to temporarily suspend your account, we may extend the Fixed Term for the length of that suspension period.

12. Deposits. We may require an advance deposit in which you grant us a security interest to secure payment of all amounts when due. Unless prohibited by law, deposits we receive may be commingled with other funds and will not earn interest. We will notify you if we increase the amount of your deposit, which we can do in our discretion at any time. You may either (a) provide us with the increased deposit or (b) cancel Service within 7 days following the date of the notice (any cancellation fee will be waived). Deposits may not be used to pay amounts owed to us (except a final invoice) or to delay payment, but we may apply deposits to active accounts that demonstrate good payment history. You must promptly pay your bills even if you have given us a deposit. If Service is cancelled for any reason, any deposit will be applied to pay charges and fees due at or after cancellation. Any remaining deposit or other credit balance will be returned without interest (to the extent allowed by law) to you following cancellation at your address in our billing records. Unless otherwise prohibited by law we will return balances of \$5 or less only if you contact us to request that money. We will hold such money for you for 1 year (without accruing interest for your benefit), but you forfeit to us any portion of the money left after 1 year. You also forfeit any money that the U.S. Mail cannot deliver and returns to us.

13. Billing and Charges. You authorize us to verify your creditworthiness with a credit-reporting agency at any time you have an outstanding balance. You agree to pay in full each month all charges for Service or Other Services (whether provided by us or a third party) under the Agreement and you remain liable for payment even if a third party agrees to pay all or part of your charges. Service charges may include, without limit, charges for calls, messages (read or unread, solicited or unsolicited), images, sounds and data that are processed through your Unit or through any Number, IP address or e-mail address assigned to or authorized by you; toll charges, long distance charges, additional or differently-calculated charges assessed by another service provider for calls, messages, images, sounds and data that are sent from or received by your Unit when you are outside our local calling area ("roaming" charges), landline access charges (directory assistance, etc.); and additional services or features that you use. Roaming and other call rating (such as time of call) depend on the location of the site transmitting the call, not on the location of the caller. Billing of roaming charges and minutes of use or Services may be delayed or applied against included minutes or Services in subsequent billing cycles, which

may cause you to exceed your allocated minutes or Services in a particular billing cycle. You will be charged for Service and other features, on a monthly billing cycle basis. We may require payment before your due date if we are concerned about your ability to pay us. Unused minutes or other allotments (e.g., text messages, data transmission) from any rate plans or features do not carry over to subsequent billing cycles and are forever forfeit. We may change your billing cycle at any time. Partial minutes used are rounded up and charged, or deducted from any allocated minutes, as full minutes; calls and sessions are measured from the time the Network begins to process the call (before the phone rings or the call is answered) through its termination of the call. For purposes of time or day rating, an entire call is rated from when the call starts. For each call there may be additional charges including without limit: (a) airtime; (b) tolls; (c) roaming; (d) Taxes and Fees, (e) features (such as web access, text messages and voicemail) and (f) services (such as operator or directory assistance and calling card use). You will be charged for more than one call for certain features consisting of multiple inbound or outbound calls (such as call forwarding, call waiting, certain voicemail retrieval and conference calling). Any Taxes and Fees will be added to your charges as provided in Sec. 14. You agree not to rely for billing purposes on indicators on your Unit, such as the roaming and call time indicators, which may be inaccurate. By using our service, you agree that time is of the essence for payment. Therefore, you must pay in full by the due date (or after any grace period required by law) on your monthly invoice. If we do not receive payment in full, by the due date, your payment is past due. Unless prohibited by law, if your payment is past due, you agree we may charge you 1.5% or \$5 per month (or portion of a month), whichever is greater, on any past due balances until paid, subject to the highest amount permitted by law. **This late fee may be assessed regardless of the status of any dispute you may have with the charges on your invoice.**

If you believe your bill contains an incorrect charge, you have 60 days from the date of the first bill that contains the charge to notify us or you waive your right to that charge. Please contact Customer Care at www.t-mobile.com, (800) 937-8997 or 611 from your Unit so that we can review your account. If you accept a credit to resolve an issue, you agree the issue is fully resolved. We may require you to describe the dispute in writing. Any written communications concerning charges must be sent to: T-Mobile Consumer Relations, PO Box 37380, Albuquerque, NM 87176-7380. If we determine that you owe some or all of the amount in dispute, that amount will be added to any current charges and must be paid by the date shown on your bill. If we accept late or partial payments or payments marked "Paid in Full" or similar notations, it will not waive any of our rights to collect all amounts that you owe us and it will not be an accord and satisfaction. We may charge you a returned check fee of up to \$20 or such amount as may be permitted by law for any check returned for insufficient funds and/or we may stop accepting check payments from you.

14. Taxes and Fees. We invoice you for taxes, fees and other charges (e.g. sales, use, excise, public utility and other taxes) levied by or remitted directly to federal, state or local authorities, or foreign governments imposed on you or us as a result of providing the Service, your Unit or Other Services ("Taxes and Fees"). We will determine, in our reasonable discretion, the Taxes and Fees you are responsible to pay and the amount of those Taxes and Fees, which may change or increase at any time without notice. If you claim a tax exemption, you must provide us with a valid tax exempt document. Tax exemption only applies to Taxes and Fees incurred after the date we receive the tax exempt document (you won't receive credit for Taxes and Fees you've already paid). We are required to use the residential or business street address you provided, which must be within our licensed service area, to determine certain Taxes and Fees. If you give us an address (such as a PO box) that is not a recognized street address, you will be assigned a default location for Taxes and Fees calculation, which may result in a higher or lower charge for certain Taxes and Fees and you have 60 days from the date of the first bill that contains disputed Taxes and Fees to notify us or you waive your right to dispute those Taxes and Fees.

We may also bill you for: a) a regulatory and administrative fee to recover costs related to federal and state mandates, including without limit fees or costs related to E-911, local number portability and number pooling (the amount or method of calculation may change at any time without notice to you) and b) Federal Universal Service Funds (FUSF). The regulatory and administrative fee and FUSF are not taxes or government required

charges. We charge the FUSF based on a percentage of your wireless service charges. A contribution factor provided by the Federal Communications Commission (FCC)(which may change without notice) is one factor used to calculate the percentage. We may impose the regulatory & administrative fee whether or not all or some services are used, or available to you, or in your location.

15. Credit or Debit Card. If we agreed you may pay for charges with a credit or debit card ("Card"), we will charge the Card, when we bill for the charges, for all amounts or other obligations incurred before cancellation. You also authorize us to charge your Card at or after cancellation to pay what you owe at or after cancellation (such as payment of any cancellation fee). If you have not authorized charges to be made to a Card or if for any reason your Card issuer does not pay us, you must pay us on or before the due date, or we may suspend or cancel your Service without prior notice.

16. Disclaimer of Warranties. EXCEPT FOR ANY WRITTEN LIMITED WARRANTY THAT MAY BE PROVIDED, ALL SERVICES, UNITS AND OTHER SERVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS, AND WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OF TITLE, MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED. YOU ASSUME ALL RESPONSIBILITY AND RISK FOR USE OF THE SERVICE, UNIT OR OTHER SERVICES. WE DO NOT AUTHORIZE ANYONE TO MAKE A WARRANTY OF ANY KIND ON OUR BEHALF AND YOU SHOULD NOT RELY ON ANY SUCH STATEMENT. ANY STATEMENTS MADE IN PACKAGING, MANUALS OR OTHER DOCUMENTS, OR BY ANY OF OUR DEALERS (EXCEPT FOR ANY WRITTEN LIMITED WARRANTY THAT MAY BE PROVIDED), ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY AND NOT AS WARRANTIES BY US OF ANY KIND. WE AND OUR OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, DEALERS, SUPPLIERS, PARENTS, SUBSIDIARIES OR AFFILIATES ("T-MOBILE AFFILIATES") DO NOT WARRANT THAT THE INFORMATION, SOFTWARE, PRODUCTS, PROCESSES, AND/OR SERVICES AVAILABLE THROUGH THE SERVICE OR UNIT WILL BE UNINTERRUPTED, ACCURATE, COMPLETE, USEFUL, FUNCTIONAL, OR ERROR OR BUG FREE. THE SERVICE IS NOT INTENDED TO PROVIDE TAX, LEGAL, INVESTING OR OTHER ADVICE. IF YOU RECEIVED A WRITTEN "T-MOBILE LIMITED WARRANTY" WITH YOUR UNIT, IT IS THE ONLY WARRANTY MADE BY US WITH RESPECT TO THE UNIT. SOME STATES DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU IN WHOLE OR IN PART.

17. Limitation of Liability. We are not liable for any deficiency in performance caused in whole or in part by act or omission of an underlying carrier or service provider, website, messaging community, dealer, equipment or facility failure, Unit failure or unavailability, discontinuation of Service, Other Services or Units, network problems, lack of coverage or network capacity, equipment or facility upgrade or modification, delay or failure of number portability, acts of God, strikes, fire, terrorism, war, riot, emergency, government actions, equipment or facility shortage or relocation, or causes beyond our reasonable control, **including without limitation the failure of an incoming or outgoing call, including 9-1-1 emergency, priority access, or secured service call, to be connected or completed or for the functionality of location services, including 9-1-1 location services, priority access or secured call service.** EVEN IF T-MOBILE HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES, T-MOBILE AND THE T-MOBILE AFFILIATES WILL NOT BE LIABLE TO YOU OR ANY OF YOUR EMPLOYEES, AGENTS, CUSTOMERS OR ANY THIRD PARTIES FOR ANY DAMAGES ARISING FROM USE OF THE SERVICE, ANY UNIT OR OTHER SERVICES, INCLUDING WITHOUT LIMITATION: PUNITIVE, EXEMPLARY, INCIDENTAL, TREBLE, SPECIAL OR CONSEQUENTIAL DAMAGES; LOSS OF PRIVACY OR SECURITY DAMAGES; PERSONAL INJURY OR PROPERTY DAMAGES; COPYRIGHT, TRADEMARK, PATENT, TRADE SECRET OR OTHER INTELLECTUAL PROPERTY DAMAGES; OR ANY DAMAGES WHATSOEVER RESULTING FROM INTERRUPTION OR FAILURE OF SERVICE, LOST PROFITS, LOSS OF BUSINESS, LOSS OF DATA, LOSS DUE TO UNAUTHORIZED ACCESS OR DUE TO VIRUSES OR OTHER HARMFUL COMPONENTS, COST OF REPLACEMENT PRODUCTS AND SERVICES, SUSPENSION, TERMINATION, OR THE INABILITY TO USE THE SERVICE OR PRODUCT, THE CONTENT OF ANY DATA TRANSMISSION, COMMUNICATION OR MESSAGE TRANSMITTED TO OR RECEIVED BY

YOUR UNIT (WHETHER READ OR UNREAD, SOLICITED OR UNSOLICITED), OR LOSSES RESULTING FROM ANY GOODS OR SERVICE PURCHASED OR MESSAGES RECEIVED OR TRANSACTIONS ENTERED INTO THROUGH THE SERVICE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR OTHER MODIFICATIONS OF OR LIMITATIONS TO CERTAIN REMEDIES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU, IN WHOLE OR IN PART.

THE MAXIMUM AGGREGATE LIABILITY OF T-MOBILE AND THE T-MOBILE AFFILIATES TO YOU, AND THE EXCLUSIVE REMEDY AVAILABLE IN CONNECTION WITH THE AGREEMENT FOR ANY AND ALL DAMAGES, INJURY, LOSSES ARISING FROM ANY AND ALL CLAIMS AND/OR CAUSES OF ACTION RELATED TO THE SERVICE OR UNIT, SHALL BE A REFUND OR REBATE OF THE PRORATED MONTHLY OR OTHER CHARGES YOU PAID OR OWE US FOR THE APPLICABLE SERVICE OR UNIT. THE EXISTENCE OF MULTIPLE CLAIMS OR SUITS UNDER OR RELATED TO THIS AGREEMENT WILL NOT ENLARGE OR EXTEND THE LIMITATION OF MONEY DAMAGES.

18. Indemnification. You agree to defend, indemnify and hold us, any roaming or network partner, and any T-Mobile Affiliates harmless from and against any and all claims, demands, actions, liabilities, costs or damages arising out of your use of the Service, a Unit or Other Services or your breach of the Agreement. You further agree to pay our reasonable attorneys' fees and costs arising from any actions or claims by third parties and those incurred in establishing whether this Sec. 18 applies.

19. Privacy and Security. Wireless systems use radio channels (and some Units use Bluetooth or other technology) to transmit voice and data communications over a complex network. Privacy and security cannot be guaranteed, and we are not liable to you for any lack of privacy or security you experience while using your Unit, the Service or Other Services. You are responsible for taking precautions and providing security measures best suited for your situation and intended use of the Service. We have the right, without obligation, to monitor, intercept and disclose any transmissions over or using our facilities, and to provide subscriber billing, account, or calling records, and related information under certain circumstances (such as in response to lawful process, orders, subpoenas, or warrants, or to protect our rights, customers or business). Anyone able to provide or your personally identifiable information can access your account so you should take reasonable steps to protect this information. Your caller identification, (such as your name and Number) may be displayed on the equipment or bill of the person receiving your call or on any site you visit via the Service. We may list your name, address and Number in a published directory, with your consent. We are not responsible for listing errors. Please consult our privacy notice at www.t-mobile.com/privacy for information on the use and disclosure of customer information. The way third parties handle and use your personal identification and information related to the use of their services is governed by their policies and T-Mobile is not responsible for their policies, or their compliance with them.

20. Lost or Stolen Unit. If your Unit is lost or stolen ("Lost Unit") notify us about it immediately, ask us to deactivate the Lost Unit and provide us within 14 days, any documentation we request (such as a copy of a filed police report). If you complete all 3 requirements, you will not be liable for any unauthorized airtime charges incurred on the Lost Unit although you agree to assist with any prosecution. You must fulfill the remainder of your Fixed Term by purchasing and activating a replacement Unit, or you will be subject to the \$200 cancellation fee per Number.

21. Assignment. We may assign all or part of our rights or duties under the Agreement without such assignment being considered a change to the Agreement, and without notice to you. We are then released from all liability. You may not assign the Agreement without our prior written consent. Subject to these restrictions, the Agreement will bind the heirs, successors, subcontractors, and assigns of the respective parties, who will receive its benefits.

22. Notices. We may send you written notice, which may be a notice on your bill, or a bill insert, which is considered given and received by you on the third day after the date deposited in the U.S. Mail to your address in our billing records. We may also contact you or send you notice electronically through your Unit or

otherwise, such as by e-mail, voicemail or text messaging, which is considered given and received immediately upon transmission. Written notice to us shall be considered given when received by our registered agent, Corporation Services Company ("CSC").

23. Digital Millennium Copyright Act ("DMCA") Notice. In operating Service, We may act as a "services provider" (as defined by DMCA) and offer services as online provider of materials and links to third party sites. As a result, third party materials that we do not own or control may be transmitted, stored, accessed or otherwise made available using the Service. If you believe any material available via the Service infringes a copyright, you should notify us using the notice procedure for claimed infringement under the DMCA. We will respond expeditiously to remove or disable access to the material claimed to be infringing and will follow the procedures specified in the DMCA to resolve the claim between the notifying party and the alleged infringer who provided the content. Our designated agent (i.e., proper party for notice) to whom you should address infringement notices under the DMCA is CSC, 1010 Union Ave. SE, Olympia, WA 98501.

24. Severability. All terms and conditions of these T&C's are independent of each other. If any provision of these T&C's is held to be inapplicable or unenforceable, including without limit any terms or provisions in Secs. 3, 16 or 17, then (a) that term or provision shall be construed, as nearly as possible, to reflect the intentions of the parties with the other terms or provisions remaining in full force and effect, (b) the T&C's will not fail their essential purpose and (c) the balance of the T&C's remain unaffected and in full force and effect, unless our obligations are materially impaired, in which event we have the right to terminate the Agreement.

25. Governing Law; Venue and Statute of Limitations. Except as stated in Sec. 3, the Agreement, its validity, construction and performance, is governed by applicable federal law and the laws of the state associated with your Number or your address in our records. Foreign laws do not apply. Arbitration proceedings or any actions to enforce an arbitration award must be in the state where your Service is principally provided, but not outside the U.S. Except as otherwise stated in the Agreement, and unless prohibited by law, a claim or dispute must be brought within 1 year from the date the cause of action arises.

26. Entire Agreement. The Agreement represents the final and entire agreement between you and us regarding the Service, the Unit and Other Services. Except as otherwise stated in the Agreement, no change to the Agreement will be valid unless we accept it in writing. If we don't enforce our rights under any of the provisions of the Agreement, it does not waive or reduce our right to require strict compliance in the future.

27. Signing Authority; Authorized User. You represent that you may legally enter into the Agreement, have received a copy of the Agreement and have read and clearly understand its terms. If activating on behalf of a corporation or other entity, you represent that you have full authority to bind that entity and if not agree to accept personal liability for the account. You are responsible for all charges incurred by any person you authorize to access your account, or allow to use your Unit, the Service or Other Services.

28. Survival. The following provisions, and any other provisions that may reasonably be construed as surviving, and the rights and obligations of the parties, shall survive termination of the Agreement for any reason: Sec. 3, 5, 8, 9, 10, 12, 13, 14, 15, 16, 17, 18, 19, 21, 22, 23, 24, 25, 26, 27, 29, 30, 31 and the terms and conditions related to your use of other T-Mobile services.

29. Local Number Portability. For additional information about local number portability, please visit www.t-mobile.com or contact Customer Care at (800) 937-8997 or 611 from your T-Mobile phone. When available, you may be able to transfer your local phone number within the same local geographic area to or from another provider with whom we have a porting relationship as follows:

Bringing Your Number to Us. You may contact us to request a transfer of your number with another provider to a new or existing account with us. All activation requirements and charges, including, without limit, credit approval, apply. You remain liable for charges (including cancellation fees) you incurred with your former provider. If a transfer is unsuccessful and the request is cancelled, and you do not ask us to assign you a new number, you must return any Unit purchased from us in accordance with our Handset Return and Cancellation Policy in Sec. 6.

Taking Your Number with You. You may contact another provider to request a transfer of your T-Mobile number if you have an In Service (defined below) T-Mobile account, are the billing responsible party and pay any applicable fee. "In Service" for this purpose means: your account has not been cancelled, suspended, or expired (for prepaid account). Transferring your number may cancel your account or line of service, but you should verify with us that your account or line of service has been cancelled or you may continue to incur charges. Transferring a number from a FamilyTime, pooled or multiple line account may cause the remaining number(s) on the account to have less than the required number of lines and we may move you to another rate plan, in our sole discretion, which may result in higher charges for Service. You will be liable for payment of any amounts due before or upon cancellation, such as cancellation or other fees. A transfer will be completed only if both the receiving provider and T-Mobile confirm a successful transfer. If a transfer is unsuccessful for any reason, your Service and the Agreement will not terminate, you will remain a T-Mobile customer and will continue to be responsible for all Service or other charges.

Transferring your number does not transfer your service allotments, voicemail, phone book or any other services or features and they will be lost. If your telephone number is not in service, you will lose any rights (as determined by the FCC) you may have to that number and that number will be returned to the appropriate provider. You may lose your listing in any telephone directories. If you call 911 after you request a transfer, but before you receive confirmation of completion, a 911 call center may not have accurate information on your identity and location. You must inform the 911 operator of your location immediately upon placing the call. If you are disconnected, dial 911 again and tell them you were disconnected.

30. Prepaid Customers: If you purchase prepaid Service of any kind, these T&C's apply to you and in addition this Sec. 30 applies. When purchasing prepaid Service, you are responsible for prepaying all charges for using the Service. The balance in your prepaid account is reduced by the charges attributable to your use of the Service. You must keep a positive balance in your prepaid account to continue using the Service, or service will be interrupted. Prepaid Service you purchase expires within a certain time period as disclosed on your prepaid refill card or coupon. Prior to expiration, you may extend the expiration period by purchasing additional prepaid Service. You will lose your unused account balance, promotional expiration date and Number if your account expires or your airtime balance falls below 50¢ for 90 consecutive days. Contact Customer Care with questions regarding the expiration date, balance remaining, or the service. You will not receive a monthly bill or activity record. Prepaid Service is non-refundable, and no refunds or other compensation will be given for lost or stolen prepaid cards or coupons. Unused prepaid account balances become our property upon expiration, or cancellation of the Service, and will not be refunded, despite changes under Sec. 4. Applicable Taxes and Fees will be included in your prepaid charges.

31. SmartAccess Customers. If you are a SmartAccess customer these T&C's apply and in addition, this Sec. 31 applies. SmartAccess is subject to credit eligibility, in our discretion. We may suspend Service to any Number without prior notice if your account balance exceeds your spending limit or you are late with a payment (whether or not you exceed your spending limit). If we suspend Service because your balance exceeds your spending limit, we may reinstate Service after you make a payment that reduces your account balance below \$100 if your account is not in arrears. If we suspend Service because you are late with payment, we may, in our sole discretion, reinstate Service if you pay the entire balance owing on your account. You will be liable for all charges for Service under the Agreement, including monthly Service and usage charges, and other charges or purchases billed to your account, whether or not you reinstate Service. SmartAccess customers are only eligible for select rate plans. Smart Access activation fees are non-refundable unless you: (a) purchased the Unit and Service directly from a T-Mobile store, www.t-mobile.com or 800-TMOBILE and (b) cancel Service and return the Unit in accordance with Sec. 6.

32. Other Agreements or Warranties. Other services (such as T-Mobile HotSpot or Equipment Protection) or your Unit may come with separate written warranties or agreements that govern their use or purchase. Please see those other agreements or warranties for your rights and duties for your use of Other Services or your Unit.

Limited Warranty

1. Limited Warranty. This warranty is a limited warranty only and is subject to the limitations contained herein.
2. Parties Who Can Enforce the Warranty. This limited warranty extends only to the individual or entity listed as the Customer on the initial T-Mobile wireless service account associated with the Unit (the "Service Account"). This limited warranty is not assignable or transferable to any subsequent purchaser or user. Only Customer and no other person or entity, shall have the right to enforce this limited warranty.
3. Identification of Covered Parts and Products. This limited warranty covers all parts of the Unit, except any housing and cosmetic parts which shall be free of defects at the time of delivery to Customer and, therefore, shall not be covered under this limited warranty. Unit, as used in this limited warranty, means the wireless device and Smart Card provided to Customer by T-Mobile Wireless Corporation or its subsidiaries or affiliates ("Warrantor"), either (A) new, or (B) as a replacement pursuant to the terms of any warranty by Warrantor, but excluding any replacement equipment or repaired equipment provided to Customer at Customer's additional cost or otherwise provided to Customer outside the scope of this limited warranty ("Excluded Equipment"), even if such Excluded Equipment is provided by Warrantor. Any and all Excluded Equipment is excluded from this limited warranty and may or may not be covered by a separate warranty.
4. Warranty Duration. The limited warranty for the Unit extends for one (1) year (the "limited warranty period") beginning on the date the Service Account was established or the date on which Customer receives the Unit, whichever is earlier. The limited warranty only covers the Unit until the end of the limited warranty period, no matter when or in what condition the Unit is provided to Customer, and does not cover any Unit provided after the termination of the limited warranty period.
5. Warrantor's Performance Obligations. During the limited warranty period, Warrantor will repair or replace, at Warrantor's option, any defective parts of the Unit that will not operate properly for their intended use, unless the defect or damage is caused by or is the result of: abnormal use or conditions, improper storage, unauthorized modifications, connections, or repair, misuse, neglect, accident, alteration, improper installation, or other acts which are not the fault of Warrantor or the manufacture of the Unit or which are not covered by the manufacturer's warranty for the Unit, including damage caused by shipping. No charge will be made to Customer for any such parts so repaired or replaced, but Warrantor may charge you a processing or administration fee. Warrantor also will pay for the labor charges incurred by Warrantor in repairing or replacing the defective parts and shall pay for the cost of shipping any replacement parts or Unit to Customer. Warrantor will not pay the cost of rental or alternative equipment or any other expenses other than as expressly indicated above. Parts not covered by this limited warranty will be repaired or replaced by Warrantor only at Customer's expense.
6. Customer's Duties. If a problem with the Unit develops during the limited warranty period, Customer shall take the following steps:
 - (A) Customer shall promptly notify Warrantor of such problem before the expiration of the limited warranty period by telephone at T-Mobile Customer Care, 1-800-937-8997.
 - (B) Customer shall provide all information requested by Warrantor's representatives during such telephone call, including Customer's name, address, telephone number, and proof of purchase;
 - (C) Customer may agree to pay for the costs of the repair or replacement of any part or Unit if such repair or replacement is not covered by this limited warranty, and if Customer so agrees, (a) Warrantor will ship to Customer a replacement Unit at Warrantor's expense, (b) Customer will follow the instructions included with the replacement Unit, including instructions for replacing the Smart Card, and (c) following receipt of the replacement Unit, Customer shall ship the problem Unit as instructed by Warrantor via U.S. Postal Service to the address provided by Customer Care. Customer may be charged a fee if Warrantor does not receive the problem Unit.

- (D) If Customer does not agree to pay for the costs of the repair or replacement of any part or Unit if such repair or replacement is not covered by this limited warranty, Customer shall ship the problem Unit pre-paid and insured via U.S. Postal Service to T-Mobile Repair Center, address provided by Customer Care. Customer shall include a return address, daytime telephone number and/or fax number, and a complete description of the problem. If Warrantor determines that the defective part or Unit is covered by this limited warranty, Warrantor shall ship a replacement Unit to Customer, and Customer will follow the instructions included with the replacement Unit, including instructions for replacing the Smart Card. Otherwise, any part or Unit sent to Warrantor and not covered by this limited warranty shall be returned freight collect without repair or replacement to Customer.
- (E) Customer shall have no coverage or benefits under this limited warranty if customer fails to notify Warrantor of any problems during the limited warranty period or fails to follow the instructions provided by Warrantor to Customer.
7. Limitations on Implied Warranties. Any implied warranty of merchantability, or fitness for a particular purpose or use, shall be limited to the duration of the foregoing written limited warranty. Otherwise, the foregoing warranty is customer's sole and exclusive remedy against Warrantor and is in lieu of all other warranties by Warrantor, express or implied. At the expiration of the limited warranty period, Warrantor hereby disclaims any and all implied warranties for the equipment, including the warranties of merchantability and fitness for a particular purpose, and customer agrees to thereafter accept the equipment in an as is condition with all faults. Some states do not allow limitations or the disclaimer of implied warranties, so the above limitation or exclusion may not apply to you.
8. Limitations on Damages and Customer Remedies. Warrantor shall not be liable for incidental, consequential, punitive or other damages or a loss of anticipated benefits or profits, resulting from, related to or arising out of the purchase or use of the Unit or from the breach of this limited warranty even if Warrantor knew the likelihood of such damages; provided, however, that nothing herein shall preclude any customer's right to recover compensatory damages for any personal injury associated with personal use of the equipment during the limited warranty period. Customer shall have no right to recover any damages for any injury or claim or arising of or related to customer's use of the equipment after the expiration of this limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. Customer State Law Rights. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.
10. Warranty Registration Cards. A warranty registration card does not need to be returned as a condition for coverage under this limited warranty.
11. Manufacturer's Warranties. The manufacturer of the equipment may provide a limited warranty for the Unit. A copy of such warranty is available upon request at no cost to Customer. Customer may wish to elect the remedies provided by such manufacturer's limited warranty in lieu of the remedies provided by this limited warranty.
12. Warranty Inquiries. Questions concerning this limited warranty or the manufacturer's warranty may be directed to: T-Mobile, Attention Customer Relations, PO Box 3780, Albuquerque, NM, 87176-3780. T-Mobile does not accept returns at this address.

Garantía Limitada

1. Garantía Limitada. Esta garantía es solamente una garantía limitada y se encuentra sujeta a las limitaciones que muestra la presente.
2. Las Partes Que Pueden Hacer Válida La Garantía. Esta garantía limitada se extiende solamente al individuo o entidad registrada como el Cliente inicial en la cuenta de servicio telefónico móvil T-Mobile asociada con la Unidad (la "Cuenta de Servicio"). Esta garantía limitada no es asignable o transferible a compradores o usuarios subsecuentes. Sólo el Cliente, no otra persona o entidad, tiene el derecho de hacer válida esta garantía limitada.
3. Identificación de Partes y Productos con Cobertura. Esta garantía limitada cubre todas las partes de la Unidad, excepto partes domésticas o cosméticas que deben estar sin defectos en el momento de entrega al Cliente y por lo tanto, no cuentan con cobertura bajo esta garantía limitada. La Unidad, según se usa en esta garantía limitada, significa el equipo telefónico móvil y la Tarjeta Inteligente proporcionados al Cliente por T-Mobile Wireless Corporation o sus subsidiarias o afiliadas ("Garante"), de las siguientes formas, (A) nuevo, o (B) como reemplazo de acuerdo con los términos de cualquiera y las garantías del Garante, pero excluyendo cualquier reemplazo de equipo o reparación de equipo proporcionado al Cliente a un costo adicional para el Cliente o proporcionado al Cliente de cualquier otra forma fuera del ámbito de esta garantía limitada ("Equipo Excluido"), aun cuando dicho Equipo Excluido es proporcionado por el Garante. Se encuentra excluido de esta garantía limitada cualquiera y todo Equipo Excluido el cual podría o no podría contar con cobertura bajo una garantía por separado.
4. Duración de la Garantía. La garantía limitada de la Unidad se extiende por un (1) año (el "plazo de garantía limitada") a partir de la fecha de establecimiento de la Cuenta de Servicio o fecha que se recibe la Unidad, lo que ocurra primero. La garantía limitada solamente cubre la Unidad hasta el término del periodo de la garantía limitada, sin importar cuando o en qué condición sea proporcionada la Unidad al Cliente y no cubre ninguna Unidad proporcionada después del término del periodo de la garantía limitada.
5. Desempeño de Obligaciones por el Garante. Durante el plazo de garantía limitada, el Garante reparará o reemplazará, a opción del Garante, cualquier parte defectuosa de la Unidad que no funcione adecuadamente para el uso destinado, a menos que el defecto o daño haya sido consecuencia o resultado del uso o condiciones anormales, depósito inapropiado, modificaciones, conexiones o reparaciones no autorizadas, alteración, instalación inapropiada, u otros actos que no son culpa del Garante o fabricante de la Unidad, o que no están cubiertas por la garantía del fabricante de la Unidad, incluyendo daño causado por envío. No habrá cobro al Cliente debido a la reparación o reemplazo de dichas partes, pero el Garante puede cobrarle un cargo de procesamiento o administración. El Garante también pagará por la mano de obra incurrida en la reparación o reemplazo de las partes defectuosas y deberá pagar el costo de envío al Cliente debido al reemplazo de partes o de la Unidad. El Garante no pagará el costo de renta o equipo alternativo o cualquier otro gasto diferente a los indicados anteriormente. Las piezas que no cuentan con cobertura bajo esta garantía limitada serán reparadas o reemplazadas por el Garante a expensas del Cliente.
6. Responsabilidades del Cliente. Si se presenta algún problema con la Unidad durante el plazo de garantía limitada, el Cliente deberá tomar los siguientes pasos:
 - (A) El Cliente debe notificar al Garante de forma oportuna vía telefónica al centro de Atención al Cliente T-Mobile, 1-800-937-8997, sobre dicho problema antes de la fecha de vencimiento del plazo de la garantía limitada.
 - (B) El Cliente debe proporcionar toda la información solicitada por el representante del Garante durante dicha llamada telefónica, incluyendo el nombre, dirección y número telefónico del Cliente y comprobante de compra.
 - (C) El Cliente deberá acordar pagar el costo de reparación o reemplazo de cualquier parte de la Unidad si dicha reparación o reemplazo no cuenta con cobertura bajo esta garantía limitada y si el Cliente está de acuerdo, (a) el Garante enviará al Cliente una Unidad de reemplazo a expensas del Garante, (b) el Cliente dará seguimiento

a la instrucciones que se incluyen con la Unidad de Reemplazo, incluyendo las instrucciones de reemplazo de la Tarjeta Inteligente, y (c) después de haber recibido la Unidad de reemplazo, el Cliente deberá enviar la Unidad en cuestión por Servicio Postal U.S. según las instrucciones del Garante por Servicio Postal U.S. a: Service Partners, 1000 Park Road, Chanhassen, MN 55317.

- (D) Si el Cliente no está de acuerdo en pagar el costo de reparación o reemplazo de partes o de la Unidad y si dicho reemplazo o reparación no cuenta con cobertura de la garantía limitada, el Cliente debe enviar la Unidad en cuestión con el pago y asegurada vía Servicio Postal U.S. a: T-Mobile Repair Center, 1674 Lake Drive West, Chanhassen, MN 55317. El Cliente debe incluir la dirección de devolución, número telefónico durante el día, y/o número de fax y una descripción completa del problema. El Garante debe enviar al Cliente una Unidad de reemplazo sólo si la parte o la Unidad defectuosa cuenta con cobertura bajo esta garantía limitada, y el Cliente debe seguir las instrucciones incluidas con la Unidad de reemplazo, incluyendo las instrucciones de reemplazo de la Tarjeta Inteligente. De lo contrario, cualquier parte o Unidad enviada al Garante que no cuenta con cobertura bajo esta garantía limitada será devuelta por cobrar al Cliente sin reparación o reemplazo de la Unidad.
- (E) Bajo esta garantía, el Cliente no cuenta con cobertura o beneficios si el Cliente no notifica al Garante de los problemas durante el plazo de la garantía limitada o no sigue las instrucciones proporcionadas por el Garante.
7. Limitaciones en Garantías Implícitas. **Cualquier garantía implícita de comercialización, propiedad para algún uso o propósito particular se encuentra limitada a la duración de la Garantía limitada aquí presente. De otra forma, la presente garantía es el remedio único y exclusivo del cliente contra el Garante y toma el lugar de todas las otras garantías implícitas o explícitas del Garante. En el momento de vencimiento del plazo de la garantía limitada, el Garante por medio de la presente renuncia a todas las garantías implícitas del equipo, incluyendo garantías de comercialización y propiedad para algún uso a propósito particular del equipo y el cliente acuerda a aceptar el equipo en su condición funcional con todas sus fallas a partir de ese momento.** Las limitaciones anteriores podrían no ser aplicables a usted debido a que algunos estados no permiten limitaciones o rechazo de garantías implícitas.
8. Limitaciones en los Remedios de Daños a Clientes. **El Garante no es responsable por daños incidentales, consecuentes, punitivos o otros daños o por la pérdida de beneficios o ganancias que surgieran como consecuencia o relación de la compra o uso de la Unidad o por infracción a esta garantía limitada aun cuando el Garante conociera la probabilidad de dichos daños; previendo, que nada de lo que expresa la presente debe impedir el derecho de cualquier Cliente a obtener compensación por daños debido a lesiones personales o reclamos asociados con el uso personal del equipo durante el plazo de vigencia de la garantía limitada. El Cliente no cuenta con el derecho de recobrar daños por lesiones o quejas que surgieran como consecuencia del uso, o relacionado con el uso del equipo por parte del Cliente después del vencimiento de esta garantía limitada.** Las limitaciones anteriores podrían no ser aplicables a usted debido a que algunos estados no permiten limitaciones por daños incidentales o consecuentes.
9. Leyes Estatales y Derechos del Cliente. Esta garantía limitada le proporciona derechos legales específicos y además usted podría contar con otros derechos los cuales varían de estado a estado.
10. Tarjetas para el Registro de Garantía. No es necesario enviar las tarjetas para el registro de garantía para obtener cobertura bajo esta garantía limitada.
11. Garantía del Fabricante. El fabricante del equipo puede proporcionar algún tipo de garantía limitada en la Unidad. Una copia de dicha garantía se encuentra disponible para el Cliente sin costo alguno. El Cliente puede optar por elegir el remedio que proporciona la garantía limitada del fabricante en lugar del remedio que proporciona esta garantía limitada.
12. Preguntas sobre Garantías. Las preguntas relacionadas con esta garantía limitada o la garantía del fabricante pueden dirigirse a: T-Mobile, Atención Relaciones con el Cliente, PO Box 37380, Albuquerque, NM 87176-7380.

